



press release

Paris and Singapore, March 25, 2014

## **International SOS selects Orange Business Services to transform its global emergency response infrastructure**

**the solution will enable more than 1,200 International SOS physicians and 200 security specialists to assist clients at any location in the world via a secure and stable network**

[Orange Business Services](#) will be supporting [International SOS](#), the world's leading integrated medical, clinical, and security services organization, in the transformation and management of its entire communications infrastructure including its emergency network. The objective is to enhance International SOS's ability to provide 24x7 in-time life-saving support to its members in more than 70 countries, through 27 assistance centers and 36 International SOS clinics.

### **network consolidation enables centralized governance and cost savings**

As part of a five-year contract, Orange will redesign, consolidate and manage International SOS's various networks across 118 locations in 50 countries. In addition, Orange will provide a fully managed, integrated and optimized [network solution](#) that empowers International SOS with application prioritization and enables visibility and control over its infrastructure. Consolidation of existing firewalls and security architecture will enable centralized governance and control.

Orange will also develop a centralized call center architecture for the 27 assistance centers and add business continuity enhancements by providing a managed IP Telephony solution.

### **Orange network provides lifeline to International SOS customers**

Speaking at the announcement, Richard MG Davies, Group CIO at International SOS, said: "Network infrastructure is the lifeline of our business where every call is an emergency and every response can be lifesaving. A robust, secure and reliable infrastructure is the centerpiece for effectively reaching the ones who need us. While we will generate cost efficiencies through this new model, our engagement with a global player like Orange will help us efficiently reach remote locations in time and offer an always-on medical and emergency support to our members."

"Emergency response, medical aid and patient care have transformed over the last few years with technology," said Yee-May Leong, senior vice president, Asia Pacific, Orange Business Services. "Advanced communication solutions and network reach have become critical to deliver the benefits of modern healthcare and we are glad to be playing our part. We are delighted to work with International SOS for the cause of saving more lives through our communications solutions."



### **About International SOS**

International SOS is the world's leading medical and travel security risk services company. We care for clients across the globe, from more than 700 locations in 76 countries.

Our expertise is unique: More than 10,000 employees are led by 1,200 physicians and 200 security specialists. Teams work night and day to protect our members.

We have pioneered a range of preventative programs and offer an unparalleled response to emergencies. We are passionate about helping clients put 'Duty of Care' into practice. With us multinational corporate clients, governments and NGOs can mitigate risks for their people working remotely or overseas.

([www.internationalsos.com](http://www.internationalsos.com))

### **About Orange Business Services**

Orange Business Services, the Orange branch dedicated to B2B services, is a leading global integrator of communications solutions for multinational corporations. With the world's largest, seamless network for voice and data, Orange Business Services reaches 220 countries and territories with local support in 166. Offering a comprehensive package of communication services covering cloud computing, enterprise mobility, M2M, security, unified communications, videoconferencing, and broadband, Orange Business Services delivers a best-in-class customer experience across a global landscape. Thousands of enterprise customers and 1.4 million mobile data users rely on an Orange Business Services international platform for communicating and conducting business. Orange Business Services was awarded four of the telecom industry's highest accolades at the annual World Communication Awards 2013 – Best Global Operator, Best Cloud Service, Best Enterprise Service and Best Small Business Service. Orange Business Services is a seven-time winner of Best Global Operator. Learn more at [www.orange-business.com](http://www.orange-business.com) or follow us on [LinkedIn](#), [Twitter](#) or [Facebook](#).

Orange is one of the world's leading telecommunications operators with annual sales of €41 billion in 2013 and has 165,000 employees worldwide at Dec. 31, 2013. Orange is listed on the NYSE Euronext Paris (symbol ORA) and on the New York Stock Exchange (symbol ORAN).

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