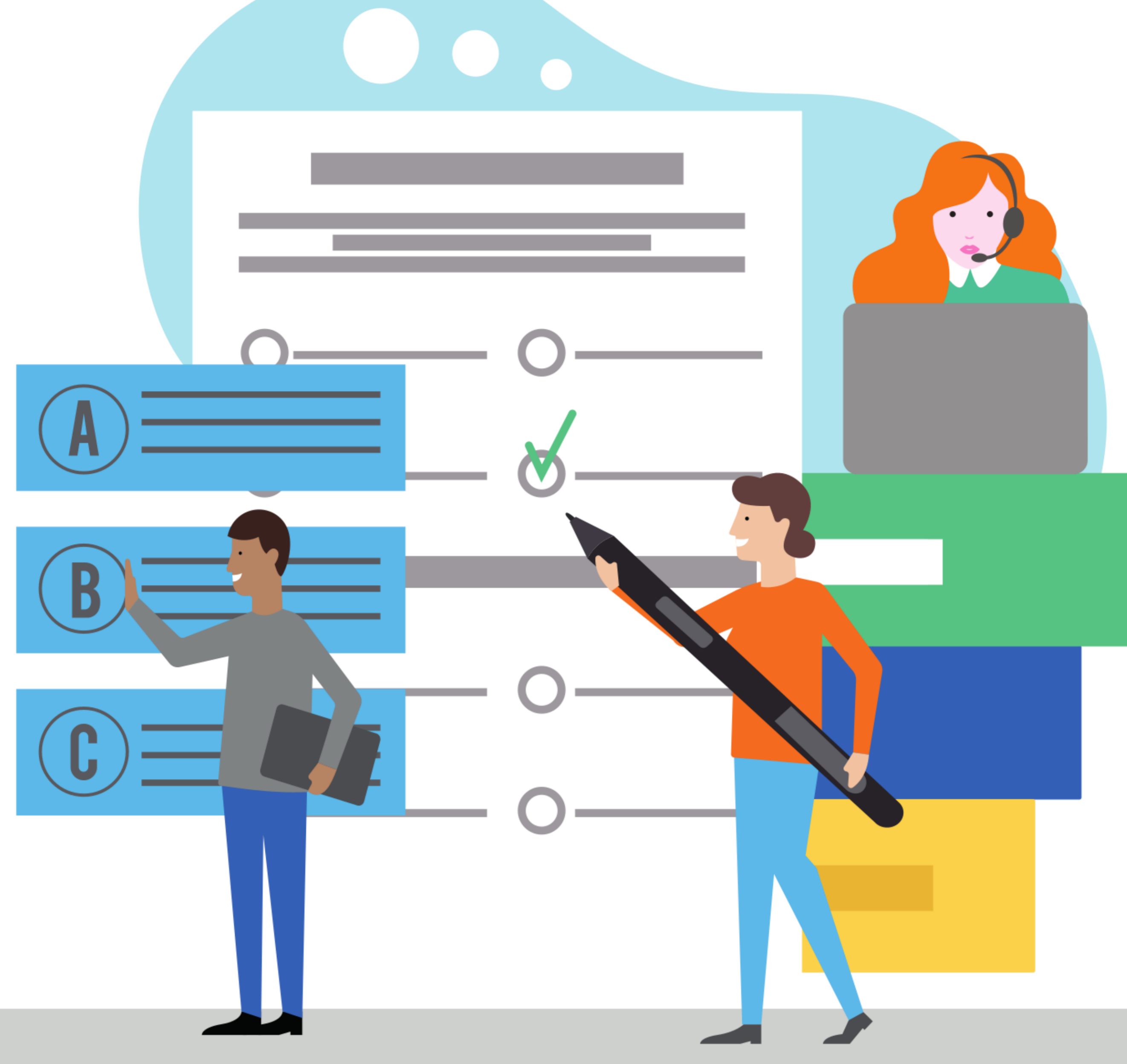


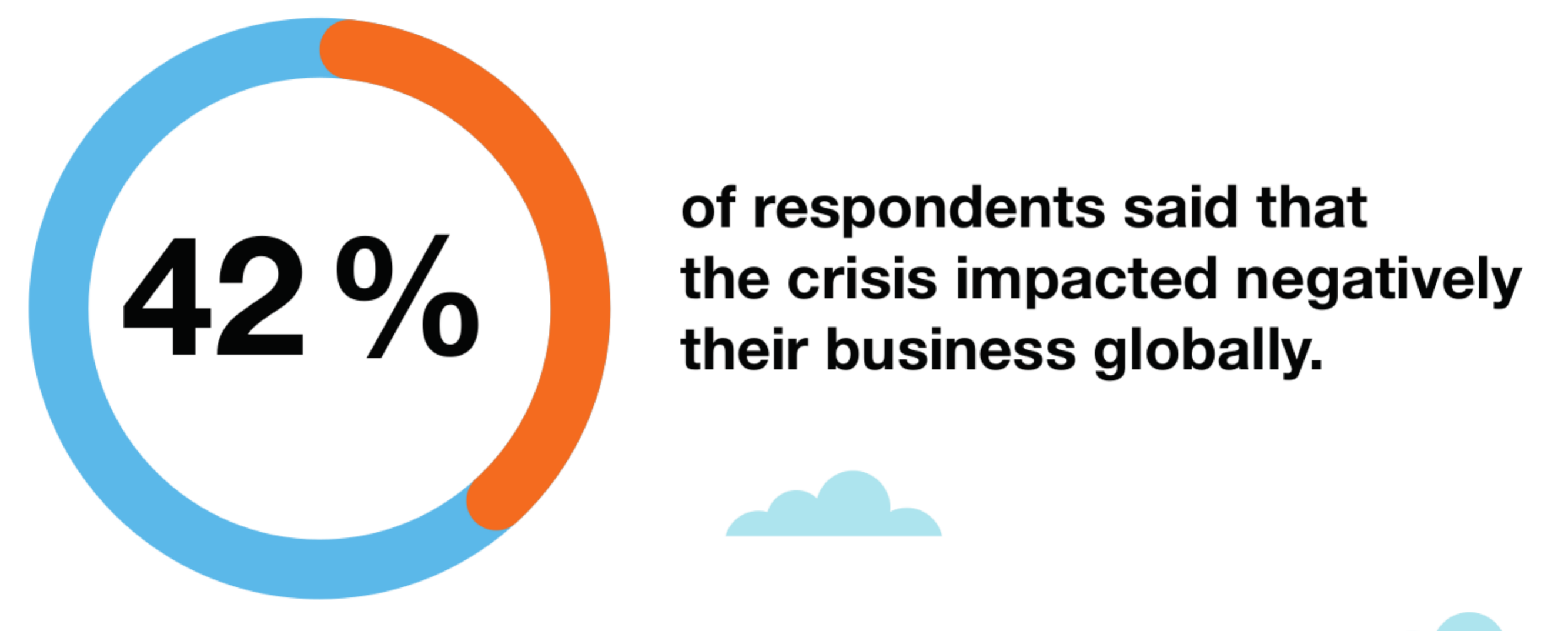
# What impact has the COVID 19 crisis had on your business?

## What Orange Business Services customers are saying

Results of an online survey conducted by Orange Business Services from May 26 to June 30 among 110 Orange Business Services customers around the world.



## The COVID crisis had a strong impact on business activity

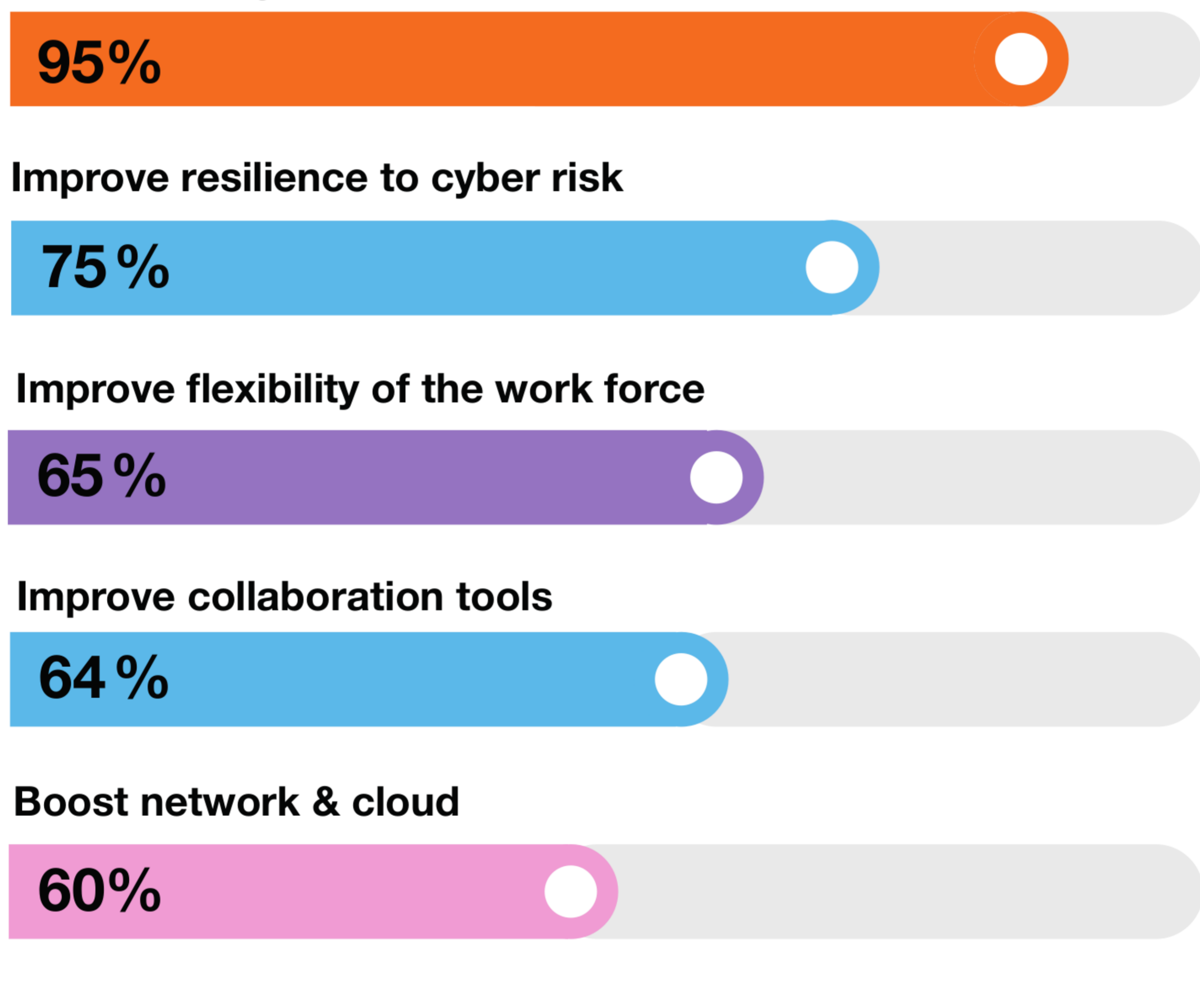


## Remote working: reinventing the way we collaborate

79% of respondents said that the crisis has changed the way they use digital services, especially with the increase of remote working.

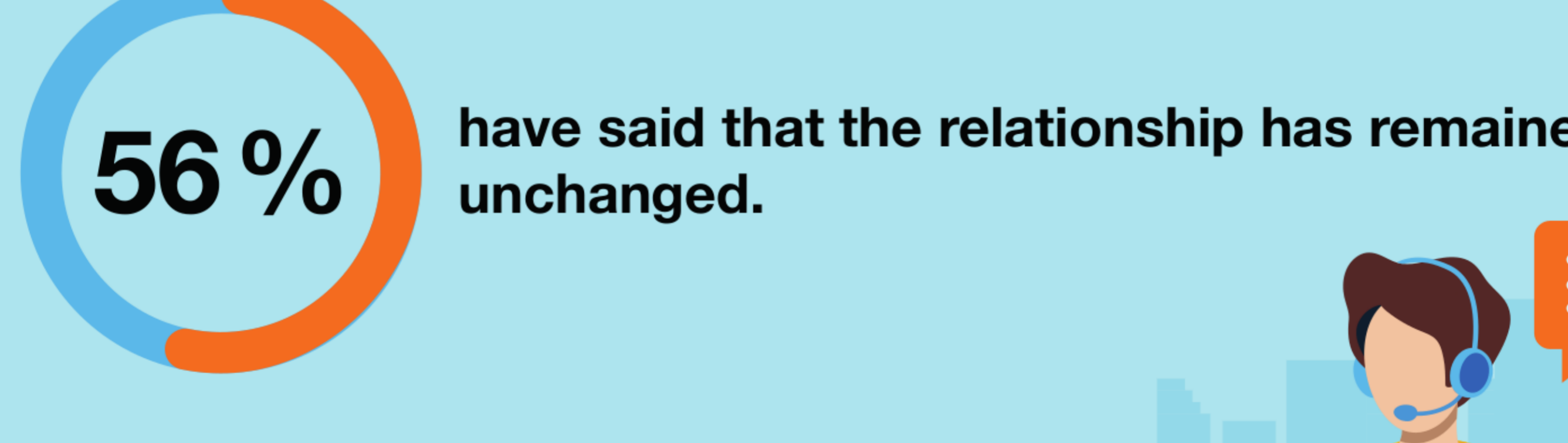
Changes in the area of collaboration is key for 1/4 of respondents.

## Moving forward their top 5 priorities are

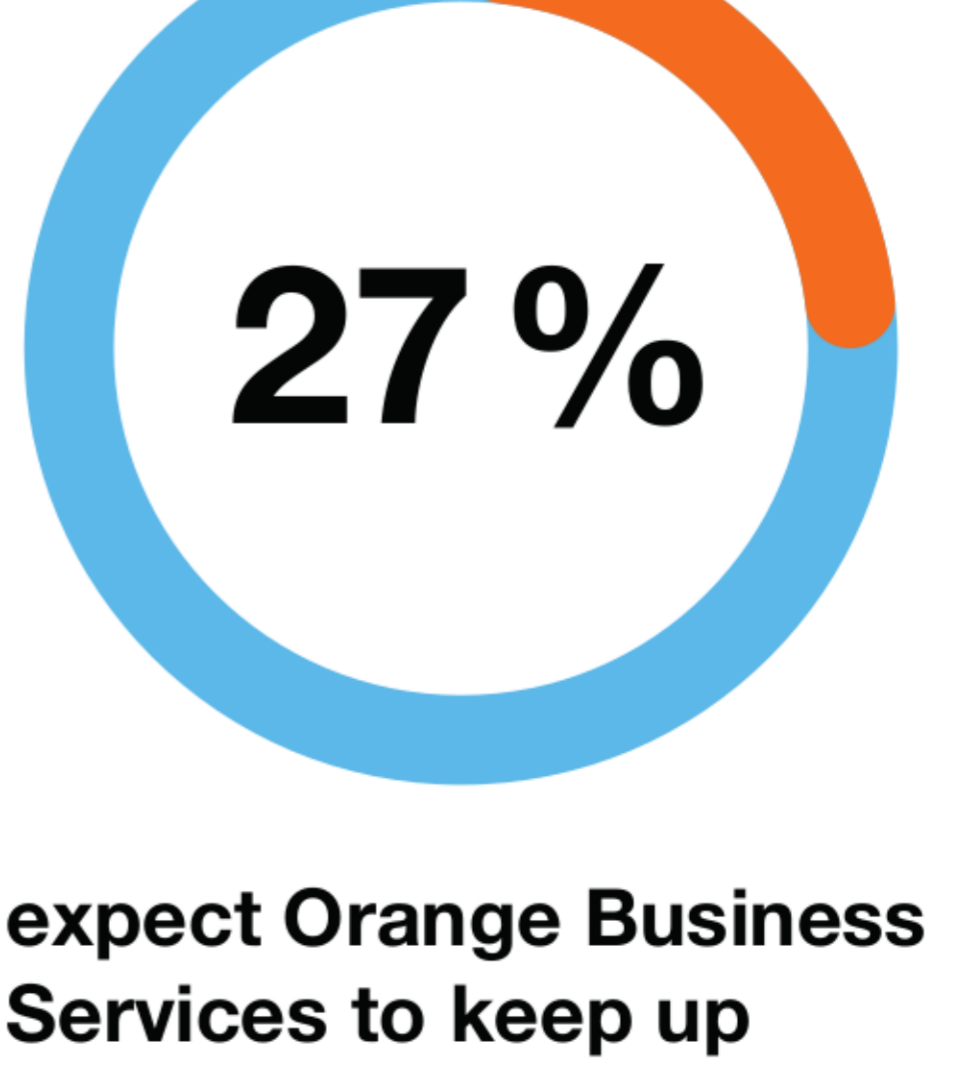


## The performance of the support brought during the crisis was satisfactory

Orange Business Services support was rated **8.5/10**



## Lessons to learn for Orange Business Services and good practices to keep in place



“Companies thrive on innovation. We work to shape yours.”

Helmut Reisinger  
CEO Orange Business Services