Service Manage - Watch

Simplify the operational management of your information system to maintain performance and better respond to your business needs, thanks to a solution based on artificial intelligence (AIOps).

72% of IT organizations **rely on up to**

9 different IT monitoring tools to support modern applications.
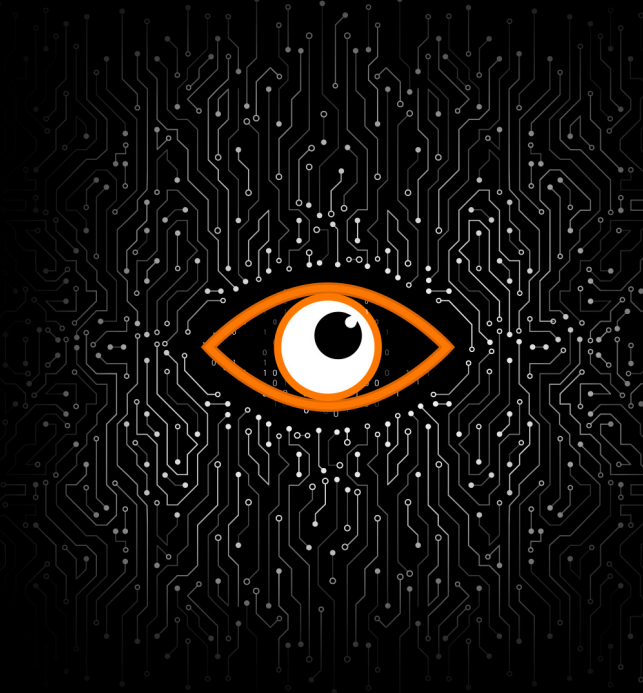
Source: CA Technologies

But only,

61% of the IT estate is monitored, on average.

Source: Centreon

As a result,

48% of the IT department's time is spent on network troubleshooting.

Source: Centreon

75% of IT organizations suffer from low-functioning business applications.

Source: IDG

IT professionals believe AIOps could deliver numerous benefits to their organizations
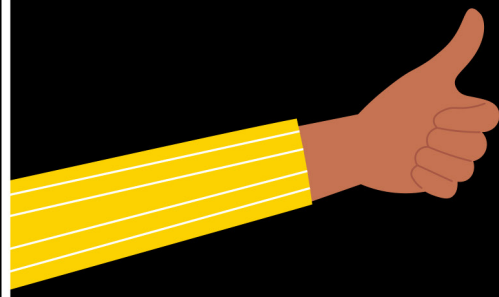
68% Ability to pinpoint root causes.

72% Faster issue resolution.

60% Ability to predict outages.

47% Improved customer experience.

Source: Broadcom

Top 3 sectors using AIOps tools

Sector	
Retail	76%
Finance	68%
Manufacturing	66%

Source: ZK Research

Why Orange?

- The power of a global telecom operator and a large-scale IT service provider and integrator.

- Integrator and service provider: we know how to deal with complex telco projects and digital integration.

- Orange is the only telco providing a MSI solution Source: Avasant Multisourcing Service Integration 2021-2022 RadarView™ (click here to read)

To find out more about how Orange can help you improve your business, visit:

Service Manage - Watch | Orange Business Services (orange-business.com)

Business Services