

## **PUBLICATION 1 SERVICE DESCRIPTION FOR WEB CONFERENCING SERVICES - CISCO WEBEX®**

### **1.1 Overview**

The Cisco WebEx Services are provided by Cisco Systems, Inc., and the Specific Conditions for Voice Services apply. The Cisco WebEx Services are described in, and Users' use of the Cisco WebEx Services is subject to, the terms and conditions located on the following URLs: [https://www.cisco.com/c/dam/en\\_us/about/doing\\_business/legal/docs/universal-cloud-agreement.pdf](https://www.cisco.com/c/dam/en_us/about/doing_business/legal/docs/universal-cloud-agreement.pdf) and <http://www.cisco.com/c/en/us/about/legal/cloud-and-software/cloud-terms.html>. The Cisco WebEx Services only include the features and functionality set forth on such URL(s).

### **1.2 Standard Service Elements**

Orange will provide to Customer the Cisco WebEx Services expressly identified in the Order. In order to receive the Cloud Connected Audio Additional Feature, Customer also must purchase from Orange: (a) Business VPN Galerie Service plus Business VPN Corporate Service, Business VPN Small Service, Business VPN Small Off-Net Service, or Flexible SSL Service, (b) Business Talk Services, (c) Contact Center Access Service, or (d) such other Orange Service as identified by Orange. These Orange Services, which are not included in the scope of the Cisco WebEx Services, are described in separate Service Descriptions and are subject to additional Charges.

To prevent fraudulent calls, Orange restricts the use of the dial-out feature of the Cisco WebEx Services in specific countries, as identified and as may be modified by Orange from time to time. However, if Customer elects to use the dial-out feature of the Cisco WebEx Services in any countries where the feature is restricted, then Customer will notify Orange thereof in writing (which may be via email) before using such feature and will be liable and will pay Orange for all Charges for the use of the Cisco WebEx Services in those countries, including any fraudulent use of the Cisco WebEx Services by any Users or third parties.

### **1.3 Charges**

1.3.1 Orange provides, and Customer will elect to receive one of, the following billing options for the Cisco WebEx Services: (a) Ports, (b) Full Deployment, (c) Named Host, (d) Active Host, or (e) Active User. Orange will provide information regarding each billing option in the Cisco WebEx Services pricing or otherwise upon Customer's request.

1.3.2 Each billing option includes a monthly recurring Charge, and additional Charges will apply to any excess usage time and any Cloud Connected Audio Additional Feature selected by Customer. Each participant (including the moderator) entry time and exit time is included in calculating usage, and all usage is rounded up to the next minute. The calculation of usage for each WebEx session begins at the time the first participant or moderator connects to the session and ends when the moderator ends the session for all the participants, or if the session is not closed by the moderator, then when the last participant leaves the session.

1.3.3 If the Cisco WebEx Services include metered billing, the Orange will meter Users' use of the Cisco WebEx Services during the monthly billing cycle and aggregate all metered usage for each billing cycle.

### **1.4 Renewal**

Notwithstanding anything to the contrary contained in the Agreement, if the price for the Cisco WebEx Services changes prior to any renewal of the applicable Order, then Orange will notify Customer of the price change reasonably in advance of such renewal. The price change will apply unless Customer provides notice of non-renewal, as set forth in the General Conditions.

## **END OF SERVICE DESCRIPTION FOR WEB CONFERENCING SERVICES - CISCO WEBEX®**