Business

Orange Business Sub-processors

Information about affiliates and third parties that may process personal data on behalf of Orange Business customers.

When acting as a processor, Orange Business may use its affiliates and third parties to process personal data on behalf of its customers (collectively “sub-processors”) in accordance with the terms of the agreement between Orange Business and its customer.

The lists below set out the sub-processors used for Orange Business’ standard services offered generally to customers (as distinct from bespoke or project-specific services). This page was last updated on November 2026.

For third parties, the country listed for each sub-processor is the country of the contracting entity of the contract between the supplier and Orange Business.

Important information: The lists are generic and may include entities that do not process a particular customer's personal data. The applicable service, configuration, contracting entity and processing description should be reviewed to determine which sub-processors apply to a specific customer.

Orange Business affiliates

Orange Business entities within the EU or an adequacy country

This is the list of Orange Business legal entities in the EU, the EEA and countries with an adequacy decision from the EU Commission that may process personal data as sub-processors of the Orange Business entity signatory to a customer contract.

Legal entities engaged in centralised operations and support

Name of entity	Country
Orange S.A	France
Orange Business Services S.A.	France
Orange Business Communications Technology Limited	Ireland
Orange Business Telecommunications Services Limited	Ireland
Orange Business Services Slovakia s.r.o	Slovakia
Orange Business Holdings UK Limited	United Kingdom

Local Orange Business entities

Name of entity	Country
Orange Business Services Argentina S.A.	Argentina
Orange Business Austria GmbH	Austria
Orange Business Belgium S.A.	Belgium
Equant Bulgaria Ltd.	Bulgaria
Orange Business Services Canada Inc	Canada
Orange Business Czech Republic s.r.o.	Czech Republic
Orange Business Denmark A/S	Denmark
Orange Business Finland Oy	Finland
Orange S.A.	France
Orange Business Services S.A.	France
Orange Business Germany GmbH	Germany
Orange Business Communications Hellas, S.A.	Greece
Orange Business Services Hungary Kft.	Hungary
Orange Business Communications Technology Limited	Ireland
Orange Business Telecommunications Services Limited	Ireland
France Telecom Israel Ltd	Israel
Orange Business Italy s.p.a.	Italy
Orange Business Services Japan Co. LTD	Japan

Name of entity	Country
Orange Business Luxembourg S.A.	Luxembourg
Orange Business Netherlands B.V.	Netherlands
Orange Business Services New Zealand Limited	New Zealand
Orange Business Norway AS	Norway
Orange Polska (Orange Business division)	Poland
Orange Business Services Poland SP.ZO.O	Poland
Orange Business Portugal S.A.	Portugal
Orange Business Services Korea Limited	Republic of Korea
Orange Business Romania S.A.	Romania
Orange Business Services Slovakia s.r.o	Slovakia
Orange Business Spain SAU	Spain
Orange Business Sweden AB	Sweden
Orange Business Switzerland AG	Switzerland
Orange Business Holdings UK Limited	United Kingdom

Entities providing digital services

Name of entity	Country
Orange Business Digital Belgium SA	Belgium
Enovalife SA	Belgium
Enovacom Canada Inc	Canada
Enovalife SARL	France
Enovacom SAS	France
NEHS Digital	France
Orange Business Services S.A.	France
Orange Business Digital Germany GmbH	Germany
Orange Business Digital Luxembourg SA	Luxembourg
Orange Business Digital Netherlands BV	Netherlands
Orange Business Digital Norway AS	Norway
Orange Business Digital Spain SA	Spain
Orange Business Digital Sweden AB	Sweden

Orange Cyberdefense entities

Name of entity	Country
Orange Cyberdefense Belgium BV	Belgium
Orange Cyberdefense Canada Inc	Canada
Orange Cyberdefense Denmark A/S	Denmark
Orange Cyberdefense France SAS	France
Orange Cyberdefense Germany GmbH	Germany
Orange Cyberdefense Netherlands BV	Netherlands
Orange Cyberdefense Norway AS	Norway
Orange Cyberdefense Sweden AB	Sweden
Orange Cyberdefense UK Ltd -	United Kingdom

Orange Business entities outside the EU

This is the list of Orange Business legal entities outside the EU/EEA or in countries without an adequacy decision from the EU Commission that may process personal data as sub-processors of the Orange Business entity signatory to a customer contract.

This list is dated November 2025. Orange Business entities have signed the EU Commission Standard Contractual Clauses for processor-to-processor transfers.

Legal entities engaged in centralised operations and support

Name of entity	Country
Orange Business Services Brasil Ltda.	Brazil
Equant Egypt for Communications S.A.E.	Egypt
Orange Business Services India Solutions Private Limited	India
Orange Business Services Madagascar SA	Madagascar
Orange Business Services (Network) Sdn. Bhd.	Malaysia
Orange Business Services Malaysia Sdn. Bhd.	Malaysia
Equant Mauritius Holdings Ltd	Mauritius
Orange Business Maroc SARL	Morocco

Local Orange Business entities

Name of entity	Country
Orange Business Services Australia Pty Ltd	Australia
Orange Business Services Brasil Ltda.	Brazil
Orange Business Services Chile, S.A.	Chile
Orange Business Services Telecommunications Technology (Beijing) Co. Ltd.	China
Orange Business Services Colombia S.A.	Colombia
Orange Business Services Cote D'ivoire SAU	Cote d'Ivoire
Equant Egypt for Communications S.A.E.	Egypt
Equant Egypt Services LLC	Egypt
Orange Business Ghana Ltd.	Ghana
Orange Business Services Hong Kong Limited	Hong Kong
Orange Business Services India Technology Private Limited	India
Orange Business Services India Network Private Limited	India
Orange Business Services India Solutions Private Limited	India
Orange Business Services India Technology Private Limited	India
Orange Business Kazakstan LLP	Kazakhstan
Equant S.A. (Lebanon Branch)	Lebanon
Orange Business Services Malaysia Sdn. Bhd.	Malaysia
Orange Business Services Madagascar SA	Madagascar

Name of entity	Country
Orange Business Services Network Malaysia Sdn. Bhd.	Malaysia
Equant Mauritius Holdings Limited	Mauritius
Orange Business Services Mexico, S.A. de C.V.	Mexico
Orange Business Maroc SARL	Morocco
Orange Business Communications Services Nigeria Ltd.	Nigeria
Orange Business Services Pakistan (Private) Limited	Pakistan
EGN LLC	Qatar
Orange Business Services LLC	Russian Federation
Orange Business Arabia LLC	Saudi Arabia
Equant (Senegal) SAU	Senegal
Orange Business Services Singapore Pte. Ltd.	Singapore
Orange Carriers Singapore Pte. Ltd.	Singapore
Orange Business Services South Africa (PTY) Ltd.	South Africa
Orange Business Services Hong Kong Limited (Taiwan Branch)	Taiwan, Province of China
Orange Business Services (Thailand) Ltd.	Thailand
Orange Business Turkey Bilişim Anonim Şirketi’	Turkey
Orange Business Services Ukraine LLC	Ukraine
Orange Business Services Middle East - Fzco	UAE

Name of entity	Country
Orange Business Services International Ltd	UAE
Orange Business Services U.S., Inc.	USA
Orange Business (Vietnam) Co., Ltd.	Viet Nam

Entities providing digital services

Name of entity	Country
Business et Decision Ltd	Mauritius
Orange Business Digital Switzerland AG	Switzerland
Acetiam Corp	USA

Orange Cyberdefense entities

Name of entity	Country
Orange Cyberdefense (Shangai) Co, Ltd	China
Orange Cyberdefense Singapore Pte Ltd	Singapore
Orange Cyberdefense South Africa (PTY) Ltd	South Africa
Orange Cyberdefense Switzerland SA	Switzerland

External providers for centralised services

Support services, operational support and service management

For the purposes of delivering, managing, operating and supporting services for all customers, Orange Business uses sub-processors who mainly have access to professional contact data, but may also access or process other personal data as required for the activity.

ACTIV CONSULTING
France

ATOS
France

AWS
Luxembourg&US

CAP GEMINI
France

CGI
France

GOOGLE
France

EXTIA
France

FOUNDEVER
Netherlands

INETUM
France

INFOSYS
India

TELEPERFORMANCE
France

MICROSOFT
Ireland&France

PROSERVIA
France

SERVICE NOW
Netherlands

SII
France

SOPRA STERIA
France

TECH MAHINDRA

France, and depending on the configuration of the services, its local affiliates in India, Egypt, Brazil, Malaysia, the Philippines and Mexico for central support and in countries where the customer receives services for local support may be invovled

Bleu

France

External providers by category of service

Collaboration and Customer Experience

The following sub-processors may process personal data of customer natural persons, employees and/or end-users for one or more services within Collaboration and Customer Experience.

Sub-processors within EU/EEA/adequacy countries

Audio et Web Conference (AWCGlobale, AWC Standard et Coopnet)

- CISCO SYSTEMS — United Kingdom and United States (Cisco Systems is part of the EU-US Data Privacy Framework)

B2G CISCO

- CISCO SYSTEMS — United Kingdom and United States (Cisco Systems is part of the EU-US Data Privacy Framework)

B2G Microsoft tenant management

- Audiocodes — Israel
- Martello Tech — Netherlands
- Microsoft — Ireland and France

B2GaaS

- CISCO SYSTEMS — United Kingdom and United States (Cisco Systems is part of the EU-US Data Privacy Framework)

Business Together (B2G) Cisco International

- CISCO SYSTEMS — United Kingdom and United States (Cisco Systems is part of the EU-US Data Privacy Framework)

BIV SIP

- NOKIA — France
- ORACLE — France

BTIP

- EVIDEN — France
- ALCATEL — France
- MITEL — France
- ORACLE — France

Business Talk

- ALCATEL — France
- EVIDEN — France
- MITEL — France
- ORACLE — France
- CISCO SYSTEMS — United Kingdom and United States (Cisco Systems is part of the EU-US Data Privacy Framework)
- MICROSOFT — Ireland and France

Business Talk IP

- CISCO SYSTEMS — United Kingdom and United States (Cisco Systems is part of the EU-US Data Privacy Framework)
- MICROSOFT — Ireland and France

Business Together Microsoft International

- POLYCOM — France

Callbot

- ALLOMEDIA — France
- DEXEM — France
- GENESYS — Netherlands
- IBM Watson — France, Germany
- ILLUIN — France
- VOXYGEN — France
- GOOGLE — Ireland

Contact 365

- WORKSTREAMPEOPLE — Netherlands

Fax Direct

- AVM Up — France

FCC

- DIALONCE — France
- ENGHOUSE — France
- MAGNETICS — France
- RING CENTRAL — France
- VOXSQUARE — France

Flexible 365 (FR) / Business Together Microsoft (B2G Microsoft, INTL)

- AUDIOCODES — Israel
- MICROSOFT — Ireland and France

Flexible Contact Center

- DIALONCE — France
- RING CENTRAL — France
- VOXSQUARE — France
- MAGNETICS — France

ICC KIAMO

- CONECTEO — France

Ligne Fixe Business (LFB)

- EVIDEN — France

Manage working together

- CGI — France

Managed Voice Portal

- DEXEM — France
- GENESYS — Netherlands
- NUANCE COMMUNICATIONS INTERNATIONAL BVBA — Ireland
- VOXYGEN — France

MCBH Avaya

- ATS — France
- CIEME — France
- MANDARINE — France

MCO Multiconnect Office

- ALE International — France
- MITEL — France

NCIP

- EVIDEN — France
- ORACLE — France

NRA Gateway

- CGI — France
- SOPRA STERIA — France

OVP Management (Cisco)

- CISCO — United Kingdom and United States (Cisco Systems is part of the EU-US Data Privacy Framework)
- MICROSOFT — Ireland and France

Open Videopresence Flexible Premium

- CISCO SYSTEMS — United Kingdom and United States (Cisco Systems is part of the EU-US Data Privacy Framework)

P4C – Workplace together Webex

- CISCO SYSTEMS — United Kingdom and United States (Cisco Systems is part of the EU-US Data Privacy Framework)

Rainbow France

- ALE International — France

Room TV France

- EONA — France
- IMAGINE SOFT — France
- VIDEOCOM — France

Teaming

- CISCO SYSTEMS — United Kingdom and United States (Cisco Systems is part of the EU-US Data Privacy Framework)
- CISCO SYSTEMS — United Kingdom and United States (Cisco Systems is part of the EU-US Data Privacy Framework)
- MICROSOFT — Ireland and France
- ORACLE — France
- OX — Germany

UES

- AMAZON WEB SERVICES — Luxembourg and United States (Amazon is part of the EU-US Data Privacy Framework)
- GENESYS — Netherlands
- GOOGLE — Ireland
- NICE INCONTACT (AWS) — United Kingdom

WOT

- NICE — United Kingdom

Sub-processors outside EU/EEA/adequacy countries

Business Talk IP

- AVAYA — United States

Business Talk

- AVAYA — United States
- NEUSTAR — United States
- RIBON — United States

Business Together Microsoft International

- LANDIS — United States
- POLYCOM — United States
- VERBA/GEOMANT — Australia

Flexible Contact Center

- ENGHOUSE — United States

UES

- VOXPAY — United States

WOT

- VERINT — United States

Connectivity

The following sub-processors may process personal data of customer natural persons, employees and/or end-users for one or more Connectivity services.

Sub-processors within EU/EEA/adequacy countries

Application Visibility FR

- INFOVISTA SAS — France

Content Delivery Network Solutions

- AKAMAI TECHNOLOGIES SARL — France

Flexible LAN

- CISCO SYSTEMS — United Kingdom and United States (Cisco Systems is part of the EU-US Data Privacy Framework)

Flexible SD-Branch

- CISCO SYSTEMS — United Kingdom and; United States (Cisco Systems is part of the EU-US Data Privacy Framework)

Visibility as a Service (VaaS)

- CISCO SYSTEMS — United Kingdom and; United States (Cisco Systems is part of the EU-US Data Privacy Framework)

Sub-processors outside EU/EEA/adequacy countries

Application Visibility

- LiveAction — United States

Enterprise Application Management

- RIVERBED TECHNOLOGY, INC. — United States

Flexible SD-WAN VeloCloud

- VeloCloud LLC — United States

Visibility as a Service (VaaS)

- ATERNITY — United States

Web Content Protection

- ZSCALER — United States

Cloud

The following sub-processors may process personal data for one or more services within the Cloud domain.

Sub-processors within EU/EEA/adequacy countries

Cloud Avenue

- CAP GEMINI — France
- TEALENIUM — France

Flexible Engine

- BLEU — France

Flexible Recovery by Nuabee

- NUABEE — France

Flexible Workspace User Experience

- PLATFORM.SH — France

Flexible Workspace User Experience [AVD Azure Virtual Desktop]

- CITRIX — France
- MICROSOFT — Ireland and France

Flexible Workspace User Experience [Citrix]

- CITRIX — France
- MICROSOFT — Ireland and France

Managed Applications

- SAP — France

Nom du Domaine

- AFNIC — France
- CSC — France
- EURID — France
- NORDNET — France
- SATEL — France

Sub-processors outside EU/EEA/adequacy countries

Nom du Domaine

- CSC GLOBAL — United States

Mobility

The following sub-processors may process personal data for one or more services within Mobile Services.

Sub-processors within EU/EEA/adequacy countries

Accueil, SAV (front et middle), RAC 2 et 3, réclamation fixe, BI, Netmail

- FOUNDEVER — France

Analyse Dépense Mobile

- TANGOE — France

Autorisation eSIM Watch et eSIM Watch

- Giesecke+Devrient — Germany
- IDEMIA — Romania

Contrôle conso et pass 7 jours

- SOPRA STERIA — France

Contrôle Qualité

- HUBICUS — France

Cyberfiltre

- CYAN — Austria

Delivery

- ARMATIS — France

Delivery, recouvrement / gestion dédiée Back office

- MAJOREL BUSINESS DEVELOPPEMENT SAS — France

Delivery, SAU, SAV middle

- Experis — France

Déploiement Flotte Mobile

- DAM'S — France
- INGRAM MICRO-SERVICES — France

E-sim simplissime

- Giesecke+Devrient — Germany
- IDEMIA — Romania

Facturation, dispatch fixe et mobile

- MAJOREL BUSINESS DEVELOPPEMENT SAS — France

Facturation Option Seuil

- TANGOE — France

Frontline workers Management

- CROSSCALL — France

Gamme Assurances mobiles

- CORDON ELECTRONICS — France
- INGRAM MICRO SERVICES — France
- SPB — France

Guichet Unique Mobile

- DAM’S — France

IoT connect advanced

- THALES — France

IoT Connect Low Power

- Actility — France
- ORANGE ASSISTANCE — France

Messagerie Vocale Visuelle

- SOPRA STERIA — France

Mobile Workspace Management

- TANGOE — France

Option connect

- INETUM — France

Orange Expert

- ARMATIS-LC — France
- ESPACE RENDEZ-VOUS — France

Orange Premier

- CORDON ELECTRONICS — France
- TÉLÉPERFORMANCE — France
- Apple — Ireland
- KARAPASS — France
- SPB — France
- INGRAM MICRO SERVICES — France

Orange Reprise

- DIPLI — France

Recouvrement

- IQERA — France

Répondeur Prémium

- ATS STUDIO — France
- CONSTELLANCE — France

SAV des terminaux nus

- SBE — France

SAV Echange Express et Réparation

- CEAT (Samsung) — France
- INGRAM MICRO SERVICES — France
- KUEHNE NAGEL — France
- CORDON ELECTRONICS — France

Service Client Conseil Mobile

- TANGOE — France

Service Desk Mobile IT

- FreeMove — Italy
- SERVICENOW — Netherlands

TeamConnect

- AIRBUS SLC — France
- INGRAM MICRO SERVICES — France

Teaming Mobile

- NUANCE — United Kingdom
- CISCO SYSTEMS — United Kingdom and United States (Cisco Systems is part of the EU-US Data Privacy Framework)

Terminaux reconditionnés

- INGRAM MICRO SERVICES — France

Sub-processors outside EU/EEA/adequacy countries

Accueil commercial, Cmd livraison Mobile, SAU (Orange Assit.), reclamation mobile, Gest. Mut. Back Office

- FOUNDEVER — Morocco

Enrollment Enabler : Apple DEP, Android zero-touch, ou Samsung Knox Mobile Enrollment

- APPLE — United States
- GOOGLE — United States
- SAMSUNG — South Korea

Frontline workers Management

- SAMSUNG — South Korea
- ZEBRA — United States

IoT connect advanced

- AERIS — United States

Digital Service France

The following sub-processors may process personal data for one or more services within Digital Service France.

Sub-processors within EU/EEA/adequacy countries

Contact Everyone V5

- MAILJET — France
- SINCH — Sweden

DASHBOARD TA

- MICROSOFT — Ireland and France

EEP - Echange Electronique Professionnel

- SOPRA STERIA — France

EPCB

- MONEXT — France

Flux vision

- Singlespot — France

Live Access

- MICROSOFT — Ireland and France

Live Control

- FORTRESS GB — Israel
- MICROSOFT — Ireland and France

Live Payment

- FINTECTURE — France
- MONEXT — France
- TESSI TECHNOLOGY — France

Live Intelligence Open

- Open AI — Ireland
- Google — Ireland

Gestion de stocks

- MOXIE — Portugal

Telefact

- MONEXT — France
- VERIFONE — France

Telefact (Non PCI)

- DOCUSIGN — France

Telefact NC (PCI)

- MONEXT — France

Sub-processors outside EU/EEA/adequacy countries

Contact Everyone V5

- SAP — United States

La Fabrique – France

HEXADONE

- SUSE — Germany

Communication and Mobility Services France

Affichage_Interactif_LCS

- LCS — France
- OVH — France

Alerte Vidéo Transport + modules IA

- FAIVELEY — France

The lists above set out sub-processors used for Orange Business standard services. Additional sub-processors may be listed in the description of processing for the relevant service or communicated to customers separately.