

strike gold with your offshore oil and gas communications

As the pursuit of new resources sends energy exploration off to increasingly remote locations, reliable, high-capacity and high-performance communications becomes even more essential for efficient operations.

Unlike other providers, Orange integrates satellite coverage (such as VSAT) and terrestrial services so that any site on land or sea can be connected directly to a secure IP VPN. Designed specifically for the converged IP environment, our service level agreements encompass all classes of service, including guarantees for real-time voice and video, to rigs, support vessels and any other location served by satellite. Plus, our field services staff will follow you to the ends of the earth to install and maintain your solution.



bridging fields and shore

We understand that no two energy companies are the same, so we take into account your current environment and equipment to ensure your satellite solution supports your core business priorities, on a global basis. From initial evaluation, survey, design and planning of your L-Band, VSAT, Ku-Band or C-Band solution to delivery, installation, testing, ongoing monitoring, maintenance and service for your equipment and network, we provide a one-stop solution with a clear return on investment. Looking ahead, we support you for the long term, evolving or right-sizing your activities and programs as your needs change.

convergence of terrestrial and satellite capabilities

VSAT and fleet broadband function as alternative ways of accessing your corporate MPLS network, similar to terrestrial leased lines, DSL or Ethernet. Our satellite service enables you to access all applications critical to platform operations, such as maintenance and procurement systems and real-time reports, as well as databases hosted at your headquarters, plus email, Internet and voice over IP.

total global coverage

By using multiple satellite technologies (including dedicated, shared access or meshed) with multiple Orange teleports around the world, no other provider matches the ways in which we can connect your on- or offshore sites with the service quality you need to run enterprise applications.

benefits for crew and third-party vendors

Keeping in touch with family is a natural motivation booster, especially for crew working away for long periods of time. By providing Internet browsing, email, video and telephone services, you may find it easier to attract and retain critical staff and crew members.

service excellence

Our certified satellite experts are located across the world to support even far-flung oil exploration, and they're qualified to work on- and offshore on port/plant and drilling/production platforms. What's more, your services are backed by a global, uniform service level agreement to guarantee availability and performance.

cost savings

Not only will you enjoy a seamless extension of your terrestrial IP VPN to your fleets and platforms at sea, you can access value-added services like affordable IP telephony, voice over IP, WAN optimization, contact centers and video, all through the same provider. Pricing models are based on a predictable flat rate, regardless of usage, which gives you an accurate view and full control of your telephony consumption.

integrated network management

Our next-generation satellite network management system is available through our new enterprise customer portal for companies who need more direct performance monitoring of satellite links.



benefits from office to refinery, to tanker, to rig

By improving your access to a wide range of applications to aid the smooth operation of your pioneering activities, you'll open up new ways to keep operations productive and crew safe.



fleet and platform management

- sophisticated remote monitoring (for example inventory or engine performance)
- remote IT management
- remote diagnostics and repair
- engine and operational data exchange
- online supply and repair orders
- electronic navigation
- integration with real-time business applications



IP-enabled rigs and refineries

- access to corporate network
- VLAN support
- WAN optimization
- corporate VoIP and mobility
- videoconferencing
- operational data exchange
- asset tracking



crew communications

- Web browsing and email
- mobile service and VoIP
- streaming video, TV and entertainment
- online safety training
- certification courses
- health and telemedicine

why Orange Business Services?

If you're looking to improve productivity and achieve stronger cost control, you can be confident in our position as "Best Global Operator," along with our international network, high standards of service and security, and IT expertise to help you transform your business for the better.

- the largest MPLS IP VPN with 325,000 connections in 172 countries
- one uniform, global service level agreement backed with compensation
- availability above 99% depending on region and type of connection
- IT Infrastructure Library®-certified staff and 24/7 troubleshooting with four major service centers to support our global footprint
- World Communication Award winner: Best Global Operator 2006-2009
- 40+ years of experience in the satellite market
- strong presence in Asia Pacific, EMEA and the Americas
- strong portfolio of value-added services: telephony, messaging, mobility and application acceleration

SBM Offshore increases global collaboration and cuts carbon footprint

Pioneer in the offshore oil and gas industry SBM Offshore commissioned Orange to enhance collaboration among R&D teams and reduce time to market, travel costs and carbon footprint with a fully managed global deployment of Cisco TelePresence. The solution included consulting, assessment and design from Orange, as well as integration services, project management and deployment on three continents and has so far achieved a nine-month ROI based on travel savings alone, plus a reduced carbon footprint of 400 tons of CO₂ in the first year.