

# Geographic number portability in Singapore

## 3 porting execution scenario

- There are different processes depending on :
  1. if current carrier is SingTel (or was the initial incumbent provider of the range) or not and,
  2. if the number ranges to be ported are full (100 consecutive numbers) or partial (less than 100 consecutive numbers )
  3. Any portable sub-range must be at least a multiple of 10 or a single number
- Three porting execution scenario in total → different sets of docs to fill
- In any case a porting study must be carried and imperatively requires **your current carrier invoices displaying all the actual range(s) to be ported.**

Note : If the ranges are on different invoices, you **MUST** provide each invoice

## 2 Steps process : Study & Docs Preparation → Execution

Porting Study is required to check if numbers ranges are portable

Execution lead-time and porting completion success depends on quality of info provided upfront during study and doc preparation

Required docs and information :

- List of numbers to be ported
- Invoices for each number ranges to be ported (the range must be shown on invoice)

This allows us to know :

- what is the current carrier and
- Under which customer entity name the range is registered to
- Identify if the numbers to be ported are from a full range or not

*Note : another rare case, if initial incumbent provider wasn't National incumbent SingTel. To be documented/ confirmed*

**Porting study to check what was the initial incumbent provider and if it is the national incumbent (SingTel) ?**

Is initial provider the national incumbent ?

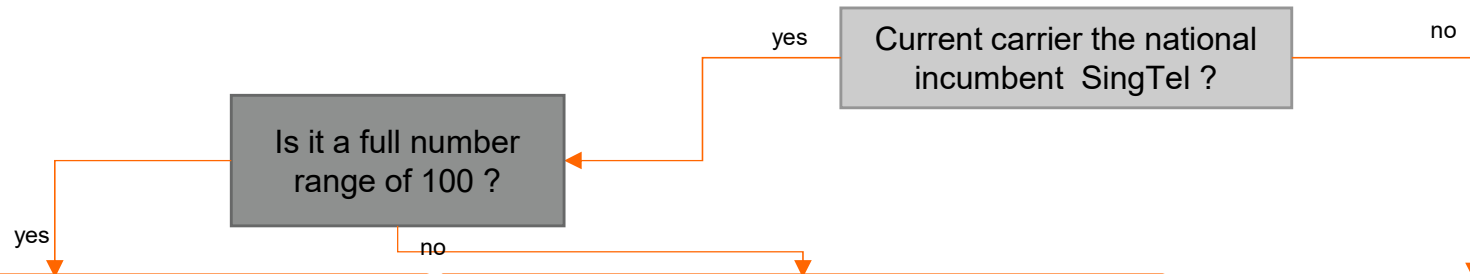
yes

no

No mapping number needed.  
SingTel internal migration  
**Case 1 or 2**  
depending on full range or not

If it a carrier other than SingTel :  
**case 3**

# Porting Execution Scenario and docs to submit



**Case 1 :**  
Intra SingTel process to migrate full numbers ranges under OBS account.

**Mapping Numbers (N2) ? No**

**Documents to fill and sign :**

- 1- Application for Internal Number Portability for Local Telephony Service (by customer)
- 3- LoA Template with customer letterhead (by customer)
- 5- Invoices for each range to be ported

**Case 2: Intra SingTel process with re-routing of numbers from incomplete ranges toward OBS.**

**Mapping Numbers (N2) ? Yes**

**Documents to fill and sign:**

- 1- Application for Internal Number Portability for Local Telephony Service (by customer)
- 3- LoA Template with customer letterhead (by customer)
- 5- Invoices for each range to be ported

**Case 3: N2 to be linked for ALL numbers including block of 100**

**Mapping Numbers (N2) ? Yes**

**Documents to fill and sign:**

- 3- LoA Template with customer letterhead (by customer)
- 4- "Application for Number Portability for Local Telephony Service" (by customer)
- 5- Invoices for each range to be ported