

## Workplace Together

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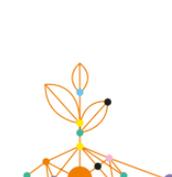
### The workplace of the future – is your business ready?

Employees are returning to the office – but with new work/life balance expectations and changing technology support needs. Enterprises need to ask: *“Are we ready for a radical shakeup of the way that we support our businesses?”*



#### Hybrid future

Only 27% of employees wish to return to the office full time. Your business must be prepared to support hybrid working models.



#### New generations

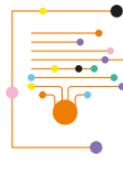
Younger generations entering the workplace want a more inclusive experience and a more personalized approach to IT. One size no longer fits all. To attract the best and the brightest, you must be willing and able to adapt.



#### Change to attract

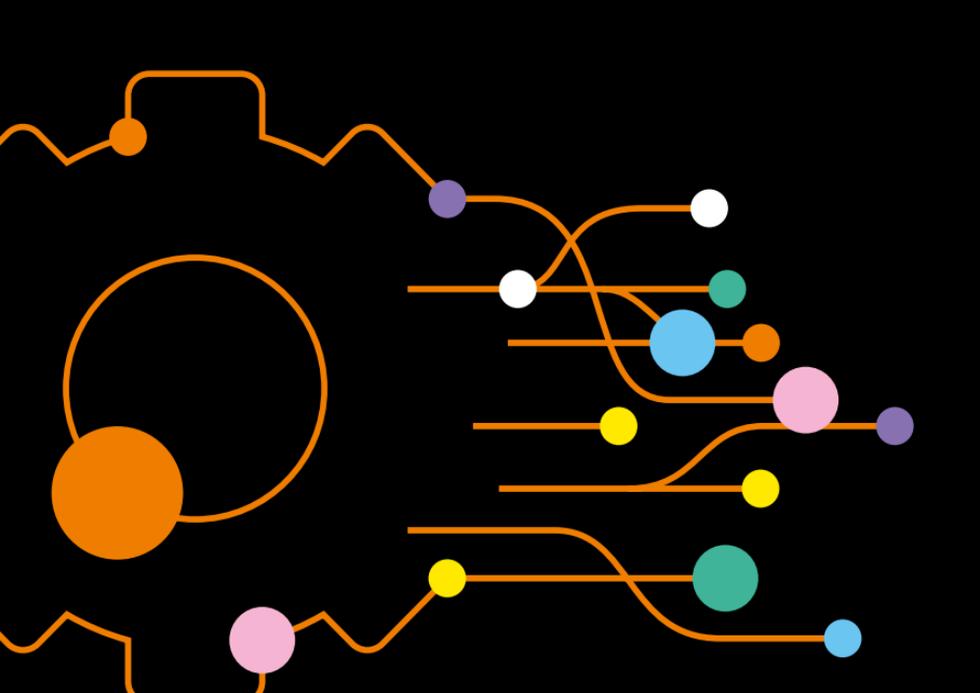
Skills shortages are appearing in every industry fuelling the war for talent.

Workers are now more willing than ever to change jobs, and the employee experience is a prime motivator. Your brand and workspace must be attractive to those employees you want to hire and keep.



#### Unlocking potential

Successful digital transformation = understanding knowledge workers' objectives, success factors and pain points; giving them access to the data systems and tools that give them the freedom to create maximum value.



### Empowered by technology

#### A Change in Approach:

##### Legacy desktop solutions:

- ⊗ cumbersome
- ⊗ expensive
- ⊗ lack agility to enable hybrid working
- ⊗ unable to adjust to ever-changing market conditions

##### Workplace-as-a-service:

- ✔ flexible to change as companies change
- ✔ individual service components able to be scaled on an on-demand basis

##### Simplified experience:

- ✔ platform updates, maintenance costs, security, and updates occur in the background
- ✔ paid for on a consumption basis

### Keys to unlocking to the workplace of the future



**Connected workforce:** Collaboration tools are the life blood of hybrid working and need to be delivered as part of a wider digital transformation process, including the review of solutions delivered during the pandemic.



**Voice matters:** Voice services remain to the go-to option for critical interactions. Whether it is solving a problem or clinching a sale, a high-quality voice experience is crucial.



**Video opportunities:** Higher quality video services enable a high quality hybrid experience. Video services also offer new opportunities for connecting with customers.

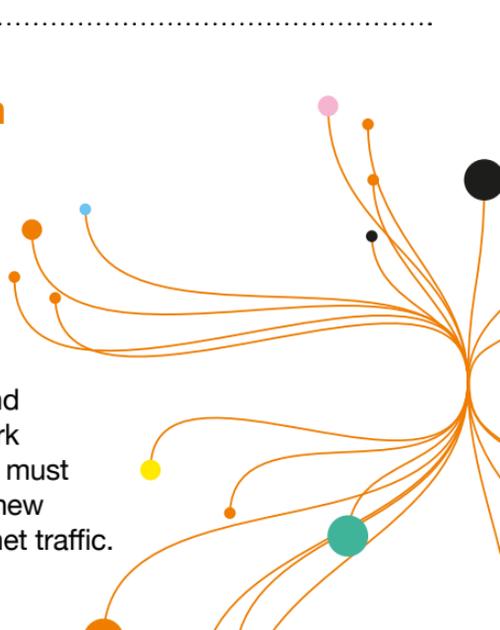


**AI-enabled:** Automate routine tasks – improving efficiency and freeing employees to do what they do best. Generate new insights and provide targeted support to employees.

### Network as a platform

Without a properly configured, secure next generation network, no workplace solution can be successful.

Networks and connectivity play a fundamental role in providing employees with the right tools and a strong user experience. Network architecture and access services must be configured to accommodate new applications and increased internet traffic.



Visit Orange Business for further information and to download the white paper here [➔](#)

