

ORANGE BUSINESS SERVICES

2019 FROST & SULLIVAN ASIA-PACIFIC CLOUD CONTACT CENTER SERVICE PROVIDER OF THE YEAR

Analyst Quote

“Orange Business Services’ strong contact center capabilities aligned with market trends, expertise as an integrator, and global footprint in the provision of unified customer experience solutions are considered the sweet spot for organizations with large complex multi-location requirements. With an annual double digit growth, Orange continues to strengthen its market leadership through customizable cloud solutions that leverage automation and AI capabilities and offer unparalleled levels of support required by clients to thrive in the highly-competitive digital environment.”

Krishna Baidya

Head of Customer Contact Research
ICT Practice – Asia Pacific
Frost & Sullivan

About Frost & Sullivan

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