



press release
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Orange Business Services named as Visionary in Gartner Magic Quadrant for Unified Communications as a Service in North America

Orange Business Services is the only global service provider out of three vendors named as Visionary in the Gartner ["Magic Quadrant for Unified Communications as a Service \(UCaaS\) in North America."](#)¹

This Gartner Magic Quadrant examines 16 UCaaS providers that vary widely in terms of richness of services, branding, experience, and ability to scale.

Orange Business Services provides its customers end-to-end service wherever their employees need to communicate and collaborate, offering UCaaS from data centers in Atlanta, Washington, D.C., London, Paris, Normandy, Frankfurt, Singapore, and Sydney.

"We feel our placement in the Visionaries Quadrant speaks highly of our regional positioning and global capability to provide Unified Communications as a Service," said Paul Molinier, vice president, Unified Communications & Collaboration, Orange Business Services. "No other global service provider is included in the Visionaries Quadrant. Our strength is our ability to deliver complete UCaaS offers, such as [Business Together as a Service](#) and [Business Together Microsoft](#), and complement them with VoIP solutions in more than 120 countries along with professional services and security."

Business Together as a Service enables new ways of working for employees, while making it quick and cost-effective for IT management to deploy these tools. End users benefit from communications and collaboration tools offered via the cloud, such as telephony, unified messaging, Instant Messaging with presence, conferencing (audio, Web and video), and mobility, which allows access anytime, anywhere, using a PC, tablet, smartphone, or dedicated device – such as an IP phone. A user-friendly Web portal in 29 languages allows end users to manage their service, while off-loading the IT Service Desk. More than 50 MNCs have chosen Business Together as a Service.

Orange Business Services is committed to delivering the new workspace where all communications tools are unified. To meet that commitment, Orange Business Services provides enterprises with global unified communications services based on leading vendor technology, including Cisco Hosted Collaboration Solution and [Microsoft® Lync® 2013](#). Orange Business Services' ["World Class" service management](#) supports unified communications with ITIL® V3 best practice service management with full ISO certification. This results in high customer satisfaction and service availability to increase end user productivity.

¹ Gartner "Magic Quadrant for Unified Communications as a Service, North America," Daniel O'Connell, Bern Elliot, Nov. 5, 2013.



The Gartner Magic Quadrant is available at:

<http://www.gartner.com/technology/reprints.do?id=1-1N5RXVL&ct=131119&st=sb>

About the Magic Quadrant

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About Orange Business Services

Orange Business Services, the Orange branch dedicated to B2B services, is a leading global integrator of communications solutions for multinational corporations. With the world's largest, seamless network for voice and data, Orange Business Services reaches 220 countries and territories with local support in 166. Offering a comprehensive package of communication services covering cloud computing, enterprise mobility, M2M, security, unified communications, videoconferencing, and broadband, Orange Business Services delivers a best-in-class customer experience across a global landscape. Thousands of enterprise customers and 1.4 million mobile data users rely on an Orange Business Services international platform for communicating and conducting business. Orange Business Services was awarded four of the telecom industry's highest accolades at the annual World Communication Awards 2013 – Best Global Operator, Best Cloud Service, Best Enterprise Service and Best Small Business Service. Orange Business Services is a seven-time winner of Best Global Operator. Learn more at www.orange-business.com or follow us on [LinkedIn](#), [Twitter](#) or [Facebook](#).

Orange is one of the world's leading telecommunications operators with annual sales of €43.5 billion in 2012 and has 166,000 employees worldwide at Sept. 30, 2013. Orange is listed on the NYSE Euronext Paris (symbol ORA) and on the New York Stock Exchange (symbol ORAN).

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