



press release
Paris, April 29, 2013

Orange Business Services named a leader in managed global MPLS services, according to independent research firm

achieves highest score among 11 global network operators for current offering and strategy

Orange Business Services has been recognized as a leader in managed global MPLS services among 11 global network operators that offer networking solutions to multinational companies, according to The Forrester Wave™: Managed Global MPLS Services, Q1 2013¹.

Based on Forrester's 55-criteria evaluation, the report states that Orange Business Services:

- "boasts the leading managed global MPLS service offering of the 11 providers evaluated";
- "has the leading current offering for managed global MPLS services overall";
- "has a very robust strategy for managed global MPLS services";
- "has a very strong market presence for managed global MPLS services."

Orange Business Services leads all providers in 6 of the 14 main evaluation criteria. Two network solutions from Orange Business Services were specifically evaluated by Forrester: Business VPN and International Ethernet Link.

Available in 192 countries, [Business VPN](#) is the heart of the Orange Business Services fully managed network services portfolio. As an innovative, future-proof solution, Business VPN evolves to meet customers' changing business requirements on the largest MPLS VPN in the world.

[International Ethernet Link](#) allows enterprises to directly interconnect Local Area Networks for principal sites and data centers worldwide. Bandwidth on optical fiber is guaranteed, ranging from 2 Mbps to 1 Gbps and beyond, and four classes of service are available to prioritize different types of traffic. International Ethernet Link offers among the widest coverage in the industry, with availability in 79 cities in 40 countries – with seven cities in developing markets added in 2012.

"Orange Business Services is recognized by Forrester as a leader in managed global MPLS services," said Nicolas Roy, head of Network Solutions Business Unit, Orange Business Services. "We believe this accomplishment exemplifies that Orange Business Services is supporting its customers through their transformation and growth with world class network services. In addition to providing industry-leading services, Orange Business Services continues to invest where it helps our customers the most, including ongoing investments in network and IT infrastructure in high-growth markets."

To access a complimentary copy of The Forrester Wave™: Managed Global MPLS Services, Q1 2013, please visit: <http://www.forrester.com/pimages/rws/reprints/document/92761/oid/1-M7EDXP>



About Orange Business Services

Orange Business Services, the France Telecom-Orange branch dedicated to B2B services, is a leading global integrator of communications solutions for multinational corporations. With the world's largest, seamless network for voice and data, Orange Business Services reaches 220 countries and territories with local support in 166. Offering a comprehensive package of communication services covering cloud computing, enterprise mobility, M2M, security, unified communications, videoconferencing, and broadband, Orange Business Services delivers a best-in-class customer experience across a global landscape. Thousands of enterprise customers and 1.4 million mobile data users rely on an Orange Business Services international platform for communicating and conducting business. Orange Business Services was awarded three of the telecom industry's highest accolades at the annual World Communication Awards 2012 – Best Global Operator, Best Cloud Service and the User's Choice Award. Orange Business Services is a five-time winner of Best Global Operator. Learn more at www.orange-business.com

France Telecom-Orange is one of the world's leading telecommunications operators with annual sales of 43.5 billion euros in 2012 and has 170,000 employees worldwide at March 31, 2013. Orange is the Group's single brand for Internet, television and mobile services in the majority of countries where the company operates. France Telecom (NYSE:FTE) is listed on Euronext Paris (compartment A) and on the New York Stock Exchange.

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¹ "The Forrester Wave"™ Managed Global MPLS Services, Q1 2013, March 2013. Copyright (c) 2013, Forrester Research, Inc.