

Empower your employees in financial services

Collaboration solutions from Orange Business Services



Developing a collaboration strategy that enables effective engagement with employees, partners and customers is essential to future business success. Our financial services experts can help you deploy a seamless collaboration solution shaped to your specific business needs that will harness the power of your workforce.

Successful collaboration in finance depends on more than just technology. It also requires a change in working practices to break down traditional silos. Employees expect a compelling, consumer-like user experience, regardless of device or location.



Enable team collaboration

Getting employees on different continents or in separate organizations to work together can be difficult, with physical separation between workers leading to departmental and project silos. These can be detrimental to business, blocking data from those who need it and slowing down processes.

Our solution

Orange collaboration solutions can improve your team's overall collective knowledge and performance by providing a chat-based workspace, easy document sharing and video/voice conferencing. To facilitate effortless interactions between geographically-dispersed teams, Orange can integrate your tools in a seamless Unified Communications and Collaboration solution (UCC) accessible from any device.



Secure mobile interaction

Mobile devices are an ever-present part of our daily lives. Employees expect apps on their devices to keep them connected with work colleagues and give them the flexibility to operate from any location. With this convenience, however, comes risk, making security paramount. Especially as financial advisors, for example, are accessing confidential data out of the office.

Our solution

Orange Mobile Device management provides secure access to internal IT systems. It allows mobile teams to run business, operational and corporate applications from their mobile devices via a choice of network connections, such as Wi-Fi, 2G, 3G, 4G and DSL. The solution enforces security policies as well as proactive defense. At the same time, it controls the costs associated with managing a heterogeneous fleet of mobile devices.



**Business
Services**



Encourage informal knowledge sharing

Large financial institutions are often complex with different departments operating in silos. This can make it difficult for employees to keep up with activities across the organization. An internal social network can help you to eliminate silos amongst dispersed teams, keeping everyone informed, while unlocking creativity.

Our solution

The Orange Enterprise Social Network platform can help financial institutions unite coworkers, content and systems within a single collaboration hub. Our fully-managed and cloud-based social collaboration application enables your teams and partners to securely share ideas and trigger discussion. Customizable and integrated into your application ecosystem, the platform will boost transversal collaboration and break silos leading to better information flow and idea generation.



Drive a successful adoption program

Once you've consulted with employees and managers to decide on the right collaboration tools, you need to ensure they become part of working life. Make sure a digital divide does not appear where reluctant "digital immigrants" are left out of team interactions and collaboration.

Our solution

With the Orange dedicated Open Lab environment, you can share your specific pain points and requirements to identify the right approach with our Orange subject matter experts. Through a proof of concept (PoC) project you can demonstrate the efficacy of your plan to help reluctant users as well as opinion leaders engage in the collaboration project. Remember that this process needs to take your financial institution's unique corporate culture into account.

Orange Business Services can help optimize your organization's collaborative processes:

- Create a flexible organization and speed up innovation cycles
- Enable real-time collaboration between corporate offices, branches and remote employees
- Mobility to aid agility in fast moving financial markets
- Encourage organization wide knowledge sharing

Why Orange

We are committed to ensuring the best employee experience. Our collaboration solutions will make new ways of working and thinking possible. From unified collaboration to high impact corporate communications through customer and partner communities, we can meet your specific needs.

 **Broad range of collaboration solutions, including devices, collaboration rooms and networks**

 **Understand the financial industry's local environments, cultural needs, regulatory challenges and business goals**

 **Full integration of your solutions with a supplier-neutral project management approach**

 **Security experts ensure confidentiality and security of exchanges in terms of tools and usage**

 **Expertise in technology-rich collaboration environments in financial organizations**

For further details please go to: <https://www.orange-business.com/en/solutions/collaborative-workspace>

