1.1 ValueNet (including SAPNet)

1.1.1 Overview. ValueNet provides Orange Business VPN customers with an IP-based solution to bundle both access to VPN services, and access to Extranet Value Add Services ("VAS"). Orange provides two types of services:

- **ValueNet "VAS Service Provider" Service**: The ValueNet "VAS Service Provider" Service allows content providers to access the Orange network to offer their services to the Orange Business VPN customers.

- **ValueNet "VAS User" Service**: With ValueNet "VAS User" Service, Orange provides Business VPN customers with the access to specific VAS available over the Orange Network. The first VAS available over ValueNet is SAPNet, providing access to SAP On Line support.

1.1.2 Availability. The ValueNet option is available on Business VPN Small, Business VPN Small Off-Net, and Business VPN Corporate, and the availability of this optional feature will vary from country to country.

1.1.3 Key Features of ValueNet:

- Single IP plug for Extranet and Intranet traffic.
- Isolation of traffic between customers.
- **Public addresses**: Only public addresses transit on ValueNet. VAS providers are given public addresses or can use their own public addresses. At VAS user site, NAT is provided if Customer is using private addresses.
- **Contingency Solutions**: Backup solutions are available at VAS provider side (dual connection) and VAS user side (dual connection).
- **Service Select**: VAS provider subscribes to Service Select – Extended Service Support and Service Select – Extended Service Delivery. VAS user subscribes to Service Select – Extended Service Delivery and any level of Service Select - Service Support.

1.1.4 VAS Provider Charges:

- **One-time Charges**: ValueNet VAS set-up fee.
- **Monthly Recurring Charges**: standard Business VPN charges apply (no additional charges).

1.1.5 VAS User Charges:

- One-time Charges: VAS user set-up fee.
- Monthly Recurring Charges: Standard Business VPN monthly recurring charges plus VAS user subscription fee apply.