1.1 Leased Line Access Method

Leased Line access enables remote sites to be connected to the Business VPN using a leased line circuit.

Orange will provide, install, and manage the leased line circuit between the customer’s site and the Orange nearest center. This includes the coordination with the local PTT or access carrier.

Orange will use commercially reasonable efforts to pre-qualify the availability of the Business VPN Service, access technology and the Charges based on the information provided by Customer.

The feasibility of, and the Charges for the installation of the Service at a Location can – in certain circumstances – only be confirmed after the TO validates the technical specifications set out on the Order. For example, in Saudi Arabia, the TO (e.g., Saudi Telecom Company) will perform technical feasibility studies during the implementation of the Order for Business VPN Service after the Customer signs the Order.

Either Party may cancel the Order without any liability if the TO determines that it cannot provide the domestic connectivity or Tail Circuit in accordance with the technical specifications and charges provided in the Order. If the TO can provide the domestic connectivity or Tail Circuit but at a different speed or Class of Service than the one requested by Customer on the Order, then Orange will suspend the Business VPN Service installation and will check with Customer to determine if Customer is still interested in the Service albeit at a different speed or Class of Service. If Customer agrees to proceed with the Service installation even though at a different technical specification or charge, then Orange and Customer will either (a) cancel the Order and enter into a new Order, or (b) modify the Order via a Change Order. The new Order or the Change Order (as applicable) will reflect the new technical specifications and Charges for the Business VPN Service.