You standardized on Microsoft Teams for collaboration, but did you know you can also use Teams to make and receive calls outside your company?

Orange enables calling in Teams through Direct Routing or Operator Connect and Business Talk, our SIP-based voice service.

- Simplify your operations and reduce cost with one global voice provider
- Eliminate onsite equipment by leveraging our cloud-based architecture
- Digital voice enables you to order, configure and manage your voice service in real time for maximum flexibility and control
- Managed local voice gateways and SBC’s provided where restrictions exist on service availability or to interoperate with legacy telephony systems
- Central or local billing based on your needs

Operator Connect, Direct Routing, or best of both

Orange offers both, Operator Connect for simple sites, and Direct Routing for more demanding site requirements.

Integrating with Business Talk global voice service we allow you to:

- Centralize SIP voice and cloud-based calling for remote work
- Simply and quickly transition your voice services to Teams, while keeping your existing phone numbers
- Call outside your company in 100 countries from the Teams device of your choice
- Maximize your ROI thanks to consulting, adoption services, 24x7 technical support
- Benefit from advanced analytics, reporting and tenant management for all users.
Single solution for Microsoft Teams calling

Operator Connect offers simplicity and speed with the benefits provided by a world class carrier, such as Orange Business. Direct Routing provides much greater flexibility and integration with other business-critical applications and services including call centers.

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<th>Compare the features</th>
<th>Operator Connect</th>
<th>Direct Routing</th>
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<td>Customer journey</td>
<td>Phone numbers visible in Teams Admin Center – IT admin can assign Orange numbers to Phone users</td>
<td>IT admin can assign numbers and policies through Orange self-care portal</td>
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<td>Complex integration</td>
<td>Phone numbers visible in Teams Admin Center – IT admin can assign Orange numbers to Phone users</td>
<td>Integration with contact centers, local telcos (if required by regulation), location based-routing, PBX, etc.</td>
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<td>Country coverage</td>
<td>Available with local voice service in 25 countries</td>
<td>Deployed in over 100 countries</td>
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<td>Analogue devices</td>
<td>Not available</td>
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<td>Target market</td>
<td>Designed for SMB’s and enterprises with simple requirements in deregulated countries</td>
<td>Designed for MNC’s and large enterprises with complex requirements</td>
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</table>

1.3 million+ Teams and Phone System users

3,900+ Int’l enterprises using our services

23 years of expertise and Microsoft partnership

200+ Microsoft certified experts at your fingertips

Consistently amongst the top Microsoft Partners of the Year

“Orange has demonstrated skill, commitment and compassion in a truly unusual year.”

Gavriella Schuster
Corporate Vice President, Microsoft

Let us customize your solution based on your requirements, matching Operator Connect or Direct Routing to your needs. Contact us for free assessment.