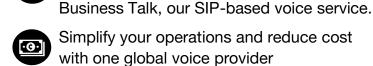
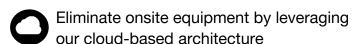
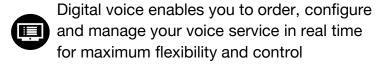


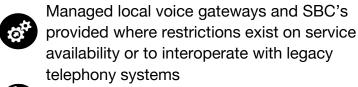
You standardized on Microsoft Teams for collaboration, but did you know you can also use Teams to make and receive

Orange enables calling in Teams through
Direct Routing or Operator Connect and











Operator Connect, Direct Routing, or best of both

Orange offers both, Operator Connect for simple sites, and Direct Routing for more demanding site requirements.

Integrating with Business Talk global voice service we allow you to:

- Centralize SIP voice and cloudbased calling for remote work
- Simply and quickly transition your voice services to Teams, while keeping your existing phone numbers
- Call outside your company in 100 countries from the Teams device of your choice
- Maximize your ROI thanks to consulting, adoption services, 24x7 technical support
- Benefit from advanced analytics, reporting and tenant management for all users.





Single solution for Microsoft Teams calling

Operator Connect offers simplicity and speed with the benefits provided by a world class carrier, such as Orange Business. Direct Routing provides much greater flexibility and integration with other business-critical applications and services including call centers.

Compare the features	Operator Connect	Direct Routing
Customer journey	Phone numbers visible in Teams Admin Center – IT admin can assign Orange numbers to Phone users	IT admin can assign numbers and policies through Orange self-care portal
Complex integration	Phone numbers visible in Teams Admin Center – IT admin can assign Orange numbers to Phone users	Integration with contact centers, local telcos (if required by regulation), location based-routing, PBX, etc.
Country coverage	Available with local voice service in 25 countries	Deployed in over 100 countries
Analogue devices	Not available	Fax, DECT, security systems and more
Target market	Designed for SMB's and enterprises with simple requirements in deregulated countries	Designed for MNC's and large enterprises with complex requirements

1.3 million+ Teams and Phone System users 3,900+ Int'l enterprises using our services 23 years
of expertise and
Microsoft
partnership

200+ Microsoft certified experts at your fingertips

Consistently amongst the top Microsoft Partners of the Year

"Orange has demonstrated skill, commitment and compassion in a truly unusual year."

Gavriella Schuster Corporate Vice President, Microsoft

Microsoft Partner

2020 Partner of the Year Calling and Meetings for Microsoft Teams Award

Microsoft Partner

2021 Partner of the Year Meetings, Calling & Devices for Microsoft Teams Award



Let us customize your solution based on your requirements, matching Operator Connect or Direct Routing to your needs. Contact us for free assessment.

