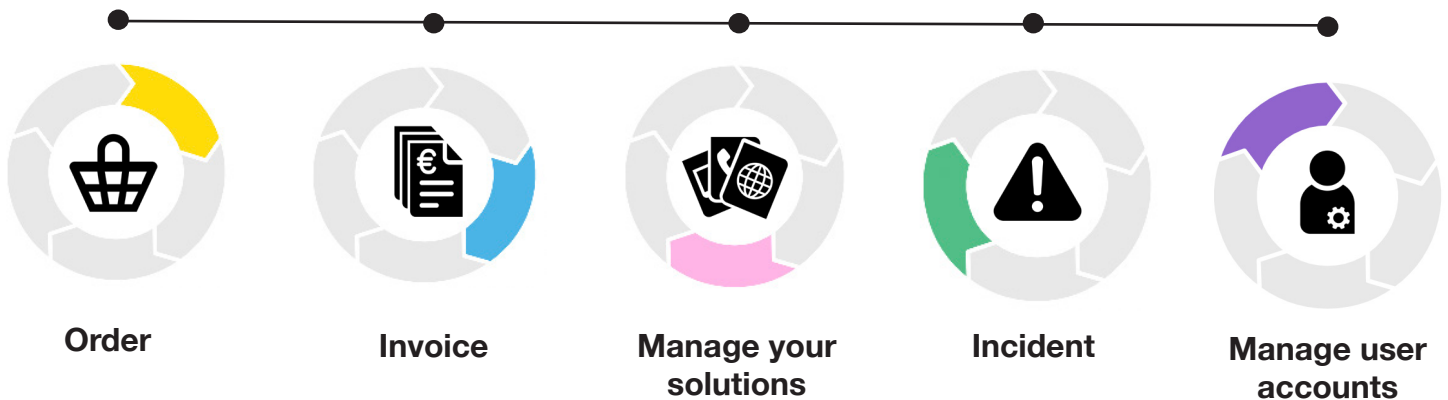


Manage your Orange solutions with **Espace Client Enterprise**

A multi-featured self-service portal

With the Espace Client Enterprise you manage your Orange Business Services solutions online securely: consult your telecom bills and download a copy of an invoice, manage your mobile fleet, activate a SIM card, order a service, report and manage an incident, control and manage your users portal accounts...

Find key information for your business and access to assistance by chat if needed.



- A navigation by usage to easily find the dedicated services, whatever your offers universe: landline, mobile, internet, network, cloud...
- A dashboard to visualize at a glance the operations to be carried out: orders to validate, SIM card and users accounts to activate...
- Quick access to simple and recurring operations to get to the essential.
- A catalog of services by usage or by offers universe to optimize the management of your solutions.
- You need help? Find all the assistance you need: tutorials, experts by chat...

More than a customer portal, **a real management tool**



Order autonomously

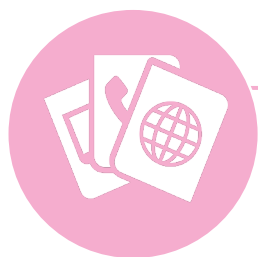
- Order and track your landlines, internet, networks and associated services.
- Order mobile phones, subscription packs and accessories.
- Carry out technical or commercial operations (relocation, temporary lines, company takeover...).



Keep control of your budget

Performing services to consult and analyze your telecom bills.

- Consult your invoices and download invoice copies up to 3 years of history.
- Analyze in detail the mobile charges of your employees.
- Manage your company's fleet and telecom expenses.



Manage your solutions easily

Manage and control your internet, network, landline and mobile solutions.

- Manage your company's mobile fleet: activate lines or SIM cards, add options, modify or suspend subscriptions, consult a PUK code... or even replace a mobile phone by using your loyalty points.
- Control your network in real time and set alarms.
- Consult your usage and performance statistics on your voice, data, and video solutions.



Report an incident quickly

- Diagnose and restore your service online*.
- Report an incident easily.
- Track the resolution of your incident step by step and set up notifications by email and/or SMS.

* subject to offer eligibility



Manage users access and rights on the portal

- Identify and manage the access on the customer space: Who has access to what?
- Activate or deny account creations.
- Add or remove services with different levels of permissions.