Environmental policy
2025 - Orange Business - version dated 22 May 2025

"Lead the future", the Orange Group's new strategic plan, reaffirms our environmental commitments.

As Europe's leading network and digital integrator, **Orange Business** is committed to always creating a positive impact for its customers, employees, society, and the planet, through a sustainable digital transformation that respects the environment.

This commitment is progressively integrated into the managerial objectives defined for each member of the Orange Business Executive Committee.

We are also committed to ensuring that the expertise developed internally can benefit our customers, for their own actions in favour of the environment.

Our **Green Act programme,** which is part of the fight against global warming, is structured on 3 levels:

1. **Net Zero approach**

We are developing methodologies for calculating the CO_2 impact of scopes 1, 2 and 3, covering all our activities ("top-down" approach), which will then be broken down by product and service ("bottom-up" approach).

2. **Sustainable operations**

We are developing our operating models to lessen our impact on the environment:

- **Energy efficiency and use of renewable energy**

    We are improving the energy efficiency of our tertiary and technical sites, increasing our use of renewable energy, controlling our environmental impact through the Environmental Management System / ISO 14001 certification, and encouraging sustainable mobility.

- **Applying the principles of the circular economy**

    We are stepping up our responsible purchasing, by extending the life of equipment, collecting, repairing and reusing physical goods wherever possible in all areas (IT, network, property, etc.), reducing our waste and developing recycling, for our own use, for that of our customers and with our suppliers.

3. **Portfolio of sustainable offerings**

We support our customers by offering products and services that have a reduced environmental impact through the application of eco-design principles, helping them to meet their own environmental challenges.

These initiatives contribute to the **Orange Group's Net Zero Carbon objective for 2040,** with a target reduction in carbon footprint of 45% by 2030 compared with 2020, as well as to the control of major environmental and climatic risks linked to our facilities, our activities and our products and services, based on our certified Environmental Management System.

A **skills development and employee engagement programme** supports the implementation of these objectives. Similarly, our **risk management** considers the impact of climate change and other environmental challenges (pollution, biodiversity, etc.).

Thanks to all these actions, we can meet the environmental expectations and requirements, including regulatory requirements, of our internal and external stakeholders.

Orange Business is working with its customers, suppliers, employees and its entire ecosystem to promote a sustainable environmental performance as a trusted partner.

Dated: 22 May 2025
Aliette Mousnier-Lompré, CEO Orange Business

Orange Business Environmental Cockpit

22 May 2025

Environment

	Indicators	Trajectories			
		2022 (actuals)	**2023** (actuals)	**2024** (actuals)	**2025** (projected)
Net-Zero Approach We measure and reduce our impact					
Control our carbon footprint (direct emissions, scopes 1 & 2)	Scope 1 & 2 (kTons CO2e; GHG Protocol - market based emissions) *(trend vs. 2015 baseline)*	17,8 (-69%)	17,8 (-69%)	12,4 (-78%)	19,5 (-66%)
Control our scope 3 carbon trajectory (indirect upstream / downstream)	Scope 3 footprint[1] excl. purchases from Orange Group *(trend vs. 2020 baseline)*	687 (+2%)	662 (-2%)	630 (-7%)	613 (-9%)
	Scope 3 footprint[2] in kTons CO2e - purchases from Orange Group	157	146	140	128
Our sustainable operations We are transforming our operating model					
Managing our energy					
Control energy consumption at our sites	Maximum energy consumption in GwH	99	111	94	104
Circular economy					
Promote the purchase of reconditioned network or IT equipment	% of reconditioned equipment purchased	5%	6%	7%	10%
Maximise the collection of customer network equipment (CPEs)	% of equipment collected following customer terminations	Not measured	70%	75%	80%
Maximise the collection of used mobile phones	% of mobile phones collected compared to phones sold	10%	16%	15%	17%
Environmental, health and safety risk management					
Deploy 14001 certification	% of employees working on certified sites[1]	63%	66%	66%	66%
Our portfolio of sustainable offerings We are reducing the impact of IT and help our customers reduce their impact.					
Promote the sale of refurbished mobiles	% of reconditioned phones compared to phones sold	2%	3%	3%	4%
Develop our sustainability portfolio	Cumulative number of offers with an eco-design approach	Not measured	4	11	24
Estimate the carbon footprint of our products and services	Share of offers (as a % of sales) with a carbon footprint estimate available	28%	30%	100%	100%

Scope 1, 2, 3 Orange Group target: -45% in 2030 vs. 2020

Developing ESG skills and employees commitment

Implement targeted and tailored environmental training programmes					
Educate our employees about environmental issues ("CSR as a culture")	% of employees having attended at least one recommended environmental training course over the year	Not measured	>20%	39%	40%

Commitments already taken within the framework of Engage 2025

[1] Subject to changes
[2] Estimated (unaudited), subject to changes