

Environmental policy

July 2023 - Orange Business

"Lead the future", the Orange Group's new strategic plan, reaffirms our environmental commitments.

As Europe's leading network and digital integrator, **Orange Business** is committed to always creating a positive impact for its customers, employees, society and the planet, through a sustainable digital transformation that respects the environment.

This commitment is progressively integrated into the managerial objectives defined for each member of the Orange Business Executive Committee.

We are also committed to ensuring that the expertise developed internally can benefit our customers, for their own actions in favour of the environment.

Our **Green Act programme**, which is part of the fight against global warming, is structured on 3 levels:

1. Net Zero approach

We are developing methodologies for calculating the CO2 impact of scopes 1, 2 and 3, covering all our activities ("top-down" approach), which will then be broken down by product and service ("bottom-up" approach).

2. Sustainable operations

We are developing our operating models to lessen our impact on the environment:

- **Energy efficiency and use of renewable energy**

We are improving the energy efficiency of our tertiary and technical sites, increasing our use of renewable energy, controlling our environmental impact through the Environmental Management System / ISO 14001 certification, and encouraging sustainable mobility.

- **Applying the principles of the circular economy**

We are stepping up our responsible purchasing, by extending the life of equipment, collecting, repairing and reusing physical goods wherever possible in all areas (IT, network, property, etc.), reducing our waste and developing recycling, for our own use, for that of our customers and with our suppliers.

3. Portfolio of sustainable offerings

We support our customers by offering products and services that have a reduced environmental impact, helping them to meet their own environmental challenges.

These initiatives contribute to the **Orange Group's Net Zero Carbon objective for 2040**, with a target reduction in carbon footprint of 45% by 2030 compared with 2020, as well as to the control of major environmental and climatic risks linked to our facilities, our activities and our products and services, based on our certified Environmental Management System.

A **skills development and employee engagement programme** supports the implementation of these objectives. Similarly, our **risk management** considers the impact of climate change and other environmental challenges (pollution, biodiversity, etc.).

Thanks to all these actions, we can meet the environmental expectations and requirements, including regulatory requirements, of our internal and external stakeholders.

Orange Business is working with its customers, suppliers, employees and its entire ecosystem to promote a sustainable environmental performance as a trusted partner.

Dated: 27/07/2023

Aliette Mousnier-Lompré, CEO Orange Business

Orange Business Environmental Cockpit

Environment					
	Indicators	Trajectories			
		2022	2023	2024	2025
Net-Zero Approach					
We measure and reduce our impact					
Control our carbon footprint (direct emissions, scopes 1 & 2)	Scope 1 & 2 (footprint in kTons CO2e GHG Protocol - market based emissions) <i>(trend vs. 2015 baseline)</i>	17,8 (-69%)	12,6 (-78%)	12,8 (-78%)	12,1 (-79%)
Control our scope 3 carbon trajectory (indirect upstream / downstream)	Scope 3 footprint ⁽¹⁾ in kTons CO2e excl. purchases from Orange Group <i>(trend vs. 2020 baseline)</i>	(-2%)	(-8%)	(-14%)	(-19%)
	Scope 3 footprint ⁽¹⁾ in kTons CO2e - purchases from Orange Group	200	200	200	200
Our sustainable operations					
We are transforming our operating model					
Managing our energy					
Promote the use of electricity from renewable sources (without country electricity mix)	% of electricity purchased from certified renewable sources	23% ⁽²⁾	39%	36%	35%
Control energy consumption at our sites	Maximum energy consumption in GWh	99	94	93	85
Circular economy					
Promote the purchase of reconditioned network or IT equipment	% of reconditioned equipment purchased	5%	5%	7%	10%
Maximise the collection of customer network equipment (CPEs)	% of equipment collected following customer terminations	Not measured	65%	75%	90%
Maximise the collection of used mobile phones	% of mobile phones collected compared to phones sold	10%	18%	25%	30%
Environmental, health and safety risk management					
Deploy 14001 certification	% of employees working on certified sites	63%	66%	66%	68%
Our portfolio of sustainable offerings					
We are reducing the impact of IT and help our customers reduce their impact.					
Promote the sale of refurbished mobiles	% of reconditioned phones compared to phones sold	2%	3%	6%	10%
Apply eco-design principles to Orange-branded products (fewer than 10 products concerned for Orange Business - Group target : 100% in 2025)	% of Orange-branded products launched during the year have benefited from an eco-design approach	0%	20%	33%	50%
Develop our sustainability portfolio	% of our turnover generated by offers that have a reduced impact	Not measured	>2%	To be defined	To be defined
Model the carbon footprint of our products and services (physical components model)	Share of our offerings (as a % of turnover) for which we are able to model the carbon footprint	28%	38%	70%	100%
Developing ESG skills and employees commitment					
Implement targeted and tailored environmental training programmes					
Educate our employees about environmental issues	% of employees having attended at least one recommended environmental training course over the year	>5%	To be defined	To be defined	To be defined

Scope 1, 2, 3 - Target 2030 : 910 (-45% vs. 2020)

Commitments already taken within the framework of Engage 2025

⁽¹⁾ Scope 3 estimates subject to change, and trajectory to be confirmed.

⁽²⁾ Partial data in 2022, full data in 2023.