

"GDPR is a major challenge, with unstructured data a serious concern. We want to be sure that we are managing all our data compliantly and reduce risk to the business. Orange Business Services delivered a solution that gave us insight into our unstructured data and contributed to fine-tuning of our policies for managing our data in a GDPR world. They have proved themselves to be a valuable partner."

Viktoria van Doeland Legal Counsel, Wilmar

## **Highlights**

- Asia's leading agribusiness group
- Map personal data within its unstructured data in order to identify where data is located (ownership), identify how it can be secured and optimize the data assessment process
- Orange GDPR Data Assessment Service with Orange Flexible Engine and Data Insight from Veritas on the Orange cloud platform
- Wilmar now has the capability and processes to achieve full data security and the confidence to meet GDPR regulations



Headquarters in Singapore



90,000 employees



500+ manufacturing plants





## Issues and challenges

Wilmar is Asia's leading agribusiness group. It works across the entire value chain of the agricultural commodity business, from cultivation, processing and merchandising to manufacturing a wide range of agricultural products, e.g., oils, fats and oleochemicals. The Wilmar Group, with headquarters in Singapore, has around 90,000 employees and over 500 manufacturing plants and distributes its products in 50+ countries.

Wilmar Europe Holdings B.V. (WEH) is the European division with its headquarters in Rotterdam and six offices and factories. WEH was looking to identify potential risks, in particular around its holdings of personal data, and assess its readiness for the GDPR regulation. WEH wanted to reduce risk and improve accountability by analyzing and classifying its data in accordance with Article 30 of the Regulation – recording of data processing activities, the purpose data was collected and categories of data.

WEH needed a solution to map personal data within its unstructured data in order to identify where data is located (ownership), identify ways in which it can be secured and optimize the data assessment process.

### The objective

Build a detailed map of all personal data held by Wilmar and identify potential risks and the actions required to become GDPR compliant.

# The Orange Business Services solution

- Orange GDPR Data Assessment Service
- Orange Flexible Engine + Data Insight from Veritas on the Orange cloud platform
- Map flows of unstructured data and the identification of personal data using meta data
- Initial one month report on PII data on the Europe network drives with findings, recommendations and updated documentation

### The benefits

Orange Business Services is enabling Wilmar to ensure that it is in the best position to meet GDPR data compliance regulations.

- Accelerate insight into unstructured data for policy development – locate, search, minimize, protect and monitor
- Knowledge base for a strategy to ensure better/compliant data management

### The results

- Minimization of personal data
- Practical, low-cost solution with full data security delivered on time – providing confidence to meet the new regulations

"With GDPR coming into force, we needed to ensure that our systems and processes were compliant. Critically we had to assess what data we had, where it was and how we could manage it in a way that meets the Regulation. Orange Business Services delivered a practical solution that rapidly provided us with the necessary knowledge of our unstructured data to bring it in compliance with the GDPR."

Viktoria van Doeland Legal Counsel, Wilmar

For more information about Orange Business Services, visit www.orange-business.com For more information about Wilmar, visit www.wilmar-international.com

