



press release
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SGS renews cloud-based messaging services contract with Orange Business Services

global solution provides consistent collaboration capabilities to 75,000 employees regardless of their location

SGS signed a 5-year contract renewal with Orange Business Services for fully managed, cloud-based corporate messaging services. Orange Business Services is supplying SGS with Managed Microsoft Exchange through a single presence-enabled client including e-mail and calendaring as well as instant messaging and archiving services.

Headquartered in Geneva, Switzerland, SGS is the world's leading inspection, verification, testing and certification company and an Orange Business Services customer since 2004.

Orange Business Services hosts and manages SGS' worldwide messaging system, connecting more than 75,000 employees in a network of more than 1,500 offices and laboratories around the world. The messaging services can be securely accessed via the SGS corporate network, the Internet and with any Exchange-supported mail client including mobile devices and is priced per active user per month. The solution is part of Orange Business Services' Managed UC portfolio and enables SGS employees to benefit from enhanced collaboration, without an investment in purchasing or managing technology.

Serge Thomas, CIO SGS, said: "We see Orange Business Services as our trusted messaging partner and with this contract renewal we benefit from a cost effective, hosted and managed dedicated platform with the adequate level of personalization."

To further support the growth of SGS worldwide, including emerging markets, and increase the resilience of the platform, Orange Business Services hosts SGS' global messaging solution in three Orange Business Services data centers located in Singapore, France and the U.S. Since it is a global solution, SGS benefits from a consistent worldwide service that provides employees the same capabilities no matter where they are located.

"We are pleased to provide SGS with a global cloud-based managed messaging solution that enables collaboration in a cost-effective way," said Dr. Helmut Reisinger, senior vice president for Europe, Russia and CIS, Orange Business Services. "Managed Exchange enables enterprises to benefit from expert staff and to free up time and capital. Orange Business Services maintains and supports the solution allowing the customer's IT staff to focus on implementing new initiatives that will help the company reach its strategic objectives."



About SGS

SGS is the world's leading inspection, verification, testing and certification company. SGS is recognized as the global benchmark for quality and integrity. With more than 75,000 employees, SGS operates a network of over 1,500 offices and laboratories around the world.

About Orange Business Services

Orange Business Services, the France Telecom-Orange branch dedicated to B2B services, is a leading global integrator of communications solutions for multinational corporations. With the world's largest, seamless network for voice and data, Orange Business Services reaches 220 countries and territories with local support in 166. Offering a comprehensive package of communication services covering cloud computing, enterprise mobility, M2M, security, unified communications, videoconferencing, and broadband, Orange Business Services delivers a best-in-class customer experience across a global landscape. Thousands of enterprise customers and 1.4 million mobile data users rely on an Orange Business Services international platform for communicating and conducting business. Orange Business Services was awarded three of the telecom industry's highest accolades at the annual World Communication Awards 2012 – Best Global Operator, Best Cloud Service and the User's Choice Award. Orange Business Services is a five-time winner of Best Global Operator. Learn more at www.orange-business.com

France Telecom-Orange is one of the world's leading telecommunications operators with annual sales of 43.5 billion euros and has 170,000 employees worldwide at Dec. 31, 2012. Orange is the Group's single brand for Internet, television and mobile services in the majority of countries where the company operates. France Telecom (NYSE:FTE) is listed on Euronext Paris (compartment A) and on the New York Stock Exchange.

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