

## PUBLICATION 1.1 DATA PROTECTION CLAUSES - ADDITIONAL TERMS UNDER THE CCPA

These terms apply in addition to the Data Protection Clauses when the Processing is subject to the California Consumer Privacy Act of 2018, as amended by the California Privacy Rights Act of 2020 and its implementing regulations (collectively, "CCPA").

- 1.1 The definition of Data Protection Legislation is modified to include the CCPA.
- 1.2 Customer Personal Data is transferred by Customer to Orange for the purpose of business process outsourcing.
- 1.3 The Parties acknowledge that the Customer Personal Data is disclosed or collected only for the limited and specified purposes set forth in writing between the Parties, including the Data Protection Clauses.
- **1.4** Orange shall comply with the CCPA and reasonably cooperate with Customer to provide the level of privacy protection required by the CCPA.
- 1.5 Customer shall inform Orange of any requests from a Data Subject for the exercise of their rights under the CCPA and provide any and all information required for Orange to comply with the request.
- Orange will not: (a) sell or share any Customer Personal Data, as those terms are defined under the CCPA; (b) retain, use, or disclose any Customer Personal Data (i) for any purpose other than as contemplated herein, or (ii) outside of the direct business relationship between Customer and Orange; or (c) combine Customer Personal Data with personal information received from or on behalf of any third party, or collected from Orange's own interaction with Data Subjects, except as otherwise permitted for Processors (or the substantially equivalent term) under the CCPA.
- 1.7 Orange will promptly notify Customer if Orange determines that Orange can no longer meet its obligations under the CCPA. If Orange notifies Customer of unauthorized use of Customer Personal Data, including under the foregoing sentence, Customer will have the right to take reasonable and appropriate steps, according to the parties' mutual agreement, to stop and remediate such unauthorized use.

END OF DATA PROTECTION CLAUSES - ADDITIONAL TERMS UNDER THE CCPA