

Work smarter

Three-quarters of IT professionals recognise that unified communications (UC) brings significant benefits to their business.

Here's how...



Source: Osterman Research

Productivity

32 mins

per day in missed calls are saved by users with UC presence.



Source: Sage Research, PwC

Teamwork

36%

 of employees

fail to contact their intended co-worker the first time they try – properly implemented UC can end such frustration.



Source: Sage Research, PwC

Operational savings

54%

 of companies

adopting UC see OPEX savings.



Source: Sage Research, PwC

Collaboration

75 minutes

daily

are wasted without unified messaging, workers tending to multiple communication channels such as e-mail, instant message, and voicemail.



Source: Sage Research, PwC

Efficiency gains

45%

 of companies

adopting UC expect efficiency improvements – 68 percent experience them.



Source: Sage Research, PwC

Mobility

40 mins

per day

in productivity are gained with UC by mobile employees, which equals 3.5 days annually.



Source: Sage Research, PwC

Here's how we can help...

Successful UC implementation means asking questions, understanding how it could benefit the user's working day, whatever role they perform and learning how to technically make it happen.



up to 5.7

Number of services

enterprises deploy on average

UC applications benefit enterprises in different ways therefore choice is important.

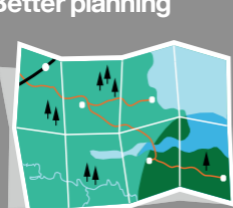
We offer a single point of contact to develop, manage and deploy UC solutions sourced across a broad range of vendors.

More choice



Source: PwC

Better planning



25%

of IT professionals say aging network infrastructure is the most pressing concern in terms of quality of service

UC deployment requires a full analysis of the underlying network connectivity. Our solution includes all the network services to deliver a high quality of experience.

Source: InformationWeek

22%

of all emails are read on desktop

48%

of all email is opened on mobile

We build UC solutions that work wherever you are, whatever platform or device you use.

Source: Litmus

More platforms



More productive



60%

of firms using Unified Communications report savings of three hours per week per mobile worker

We offer real-time solutions like IM, presence, telephony, mobility, voice, video and conferencing to help unleash your productivity.

Source: CIO Insight

42%

of IT professionals see an untrained user base as the barrier to full adoption of UC systems

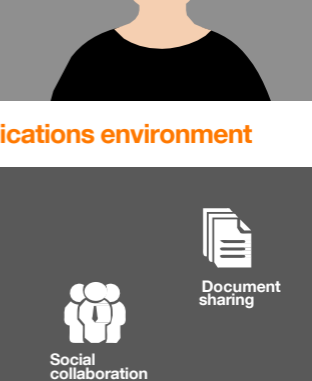
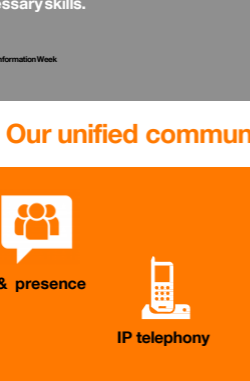
We support user adoption and can help with a training path to give the user the necessary skills.

Source: InformationWeek

Better training



Our unified communications environment



To learn more about our unified communications solutions go to <http://www.orange-business.com/en/unified-communications>