

EQUANT Inc.,
doing business as
Orange Business Services

Telecommunications Service Priority System

General

The National Security Emergency Preparedness ("NS/EP") Telecommunications Service Priority ("TSP") System is a service that provides the regulatory, administrative and operational framework for the priority installation and restoration of NS/EP services. NS/EP services are those which are used to maintain a state of readiness or to respond to and manage any event or crisis (local, national or international) which causes, or could cause, injury or harm to the population, damage to or loss of property, or degrades or threatens the national security or emergency preparedness of the United States.

The TSP System authorizes and requires Orange Business Services to give priority in provisioning and restoring NS/EP services. Appendix A to Part 64 of the Federal Communications Commission Rules provides detailed information concerning the TSP System. Orange Business Services provides TSP services in accordance with that Appendix.

Availability

TSP service is available to Federal, State, local, and foreign government service users, as well as to non-government users if they are sponsored by a qualified government agency. Only telecommunications services that qualify as NS/EP services are eligible for TSP treatment. This is only a very small portion of the United States' telecommunications services.

TSP Authorization Codes

TSP service users request TSP assignments from the Office of Priority Telecommunications ("OPT") at the National Communications System. After approving the request, OPT will provide the service user with a TSP Authorization Code. The user must provide their Orange Business Services customer representative with the TSP Authorization Code in order to establish the sequence for provisioning or restoring NS/EP services.

Provisioning and Restoration Sequence

The OPT assigns a priority level to a service user. The priority levels are E, 1, 2, 3, 4 and 5 (highest to lowest). Priority level E is assigned only to emergency provisioning requests. Orange Business Services will use the following restoration sequence in provisioning or restoring NS/EP services:

1. Restore services assigned restoration priority 1.
2. Provision Emergency services assigned provisioning priority 1.
3. Restore services assigned restoration priority 2, 3, 4 or 5.
4. Provision services assigned provisioning priority 2, 3, 4 or 5.

The TSP Authorization Code contains the assigned provisioning priority. Orange Business Services is not responsible for the assignment of any priority level.

Pricing

TSP service is available to qualified users for their NS/EP services or any circuit with a unique and identifiable circuit ID. The applicable rates for TSP services shall be specified in the TSP service user's contract for services.

Further Information

Further information on the TSP System is available from the OPT:

National Communications System

Attn: OPT

701 South Court House Road

Arlington, VA 22204-2198

703-607-4933 – Phone

703-607-4937 – Fax

tsp@ncs.gov

<http://tsp.ncs.gov>

Orange Business Services has established a TSP Point of Contact (“POC”) to receive reports of service outages from service users and to coordinate with the OPT.

The Orange Business Services POC can be reached at:

Orange Business Services POC

Attn: Craig Hennesy

Head of Network Operations

13775 McLearen Road

Oak Hill, VA 20171

United States

Tel: 1-703-471-2423

Fax: 1-703-471-2656

Email: Craig.hennesy@orange-ft.com