



how to use this guide:

This guide provides the access numbers for our X28 Dial access service.

to dial a number:

1. choose the nearest location for the subscribed service;
2. insert numbers with local dialing prefix into your PC dial application;
3. initiate call from application.

help

If you encounter a problem, check:

- * that you have entered the correct telephone number;
- * that any access digit (e.g., 0 or 9 for an outside line) is correct;
- * that you are using the correct local dialing instructions (remove the country code);

- * whether the telephone line is using pulse or tone and set your communications software accordingly;
- * that there is a dial tone on the line;

- * if you believe it to be an application problem, please follow the fault reporting procedure of the application provider;
- * if any of these do not resolve the problem, please consult your Customer Service Center Directory or www.orange-business.com for your nearest support center.

regulatory information

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news and highlights in this edition

service coverage:

total countries	144
total access points	289
local call countries	20
high speed access points	251

change summary:

- | | |
|----------------------------|------------------------------------------------------------------------------------------------------------------------|
| 1) New site installation | none |
| 2) Telephone number change | Nicaragua: new dial plan with a new digit (additional '2') / hotcut on April 1st 2009 |
| 3) Site Removal | Costa Rica (San José X28 PAD)
Bolivia (Santa Cruz and Cochabamba X28 PADs)
Taiwan (Hsinchun and Tainan X28 PADs) |

new country availability:

No changes this month

new site installation:

none

telephone number change:

country	city	old number	new number	date
Nicaragua	Managua	[505] (0) 2669786	[505] (0) 2 2669786	1 April 2009

site removal:

country	city	old number	new number	date	reason
Costa Rica	San José	[506] 22870800	[506] 22574104	21 April 2009	X.28 concentration
Bolivia	Santa Cruz	[591] (0)3 3322422	[591] (0)2 2407112	29 April 2009	X.28 concentration
Bolivia	Cochabamba	[591] (0)4 4502088	[591] (0)2 2407112	29 April 2009	X.28 concentration
Taiwan	Hsinchun	[886] (0)3 5358146	[886] (0)3 3931211	1 May 2009	X.28 concentration
Taiwan	Tainan	[886] (0)6 2361955	[886] (0)7 3234977	1 September 2009	X.28 concentration



notes:

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country	city name	code	telephone number	high speed status (note 1)
Albania	Tirana	TIA	[355] (0)4 258764	low
Algeria	Algiers	ALG	[213] (0) 21741200	high
Angola	Luanda	LAD	[244] (0)2 22310661	low
Argentina	Buenos Aires	BUE	[54] (0)11 43451056	high
	Cordoba	COR	[54] (0)351 4246654	low
	Rosario	ROS	[54] (0)341 4498853	high
Armenia	Yerevan	EVN	[374] (0)10 542384	low
Australia	Adelaide	ADL	[61] (0)8 84102255	high
	Brisbane	BNE	[61] (0)7 32364900	high
	Cairns	CNS	[61] (0)7 40359670	high
	Canberra	CBR	[61] (0)2 62737599	high
	Hobart	HBA	[61] (0)3 62484040	high
	Melbourne	MEL	[61] (0)3 96632580	high
	Perth	PER	[61] (0)8 94211045	high
	Sydney	SYD	[61] (0)2 98891488	high
Austria	Graz	GRZ	[43] (0)316 378776	high
	Innsbruck	INN	[43] (0)512 561777	high
	Linz	LNZ	[43] (0)732 342331	low
	Salzburg	SZG	[43] (0)662 450892	high
	Vienna	VIE	[43] (0)1 5053022	high
Azerbaijan	Baku	BAK	[994] (0W)12 4934546	high
Bahamas	Nassau	NAS	[1242] 3237594	high
Bahrain	Bahrain	BAH	[973] 80001515	high
Bangladesh	Chittagong	CGP	[880] (0)31 812060	high
	Dhaka	DAC	[880] (0)2 9567723	high
	Dhaka	DAC	[880] (0)2 9568288	high
Belarus	Minsk	MSQ	[375] (8W0)17 2065620	high
Belgium	BE; Local Access	BRU	[32] (0) 27270001	high
Belize	Belize City	BZE	[501] 2230895	high
Bermuda	Bermuda	BDA	[1] (0)441 2931353	high
Bolivia (Note 6)	La Paz	LPB	[591] (010,011,012) 22407112	high
Bosnia and Herzegovina	Sarajevo	SJJ	[387] (0)33 214209	high
Botswana	Gaborone	GBE	[267] 3906742	high
Brazil (note 9)	Belem	BEL	[55] (021)91 2300900	high
	Belo Horizonte	BHZ	[55] (021)31 32813020	high
	Brasilia	BSB	[55] (021)61 3285840	high
	Campinas	CPQ	[55] (021)19 32371377	high

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	Curitiba	CWB	[55] (021)41 32320083	high
	Florianopolis	FLN	[55] (021)48 2226338	high
	Fortaleza	FOR	[55] (021)85 32643699	high
	Maceio	MCZ	[55] (021)82 2419944	low
	Manaus	MAO	[55] (021)92 36339198	high
	Porto Alegre	POA	[55] (021)51 32124999	high
	Recife	REC	[55] (021)81 34216262	high
	Rio De Janeiro	RIO	[55] (021)21 25148949	high
	Salvador	SSA	[55] (021)71 33582777	high
	Sao Paulo	SAO	[55] (021)11 55863200	high
	Vitoria	VIX	[55] (021)27 33157844	low
Bulgaria	Bourgas	BOJ	[359] (0)56 800501	high
	Sofia	SOF	[359] (0)2 9601555	high
	Varna Airport	VAR	[359] (0)52 500702	high
Burkina Faso	Ouagadougou	OUA	[226] 50312434	high
Burundi	Bujumbura	BJM	[257] 22217282	high
Cambodia	Phnom Penh	PNH	[855] (0)23 723562	high
	Phnom Penh	PNH	[855] (0)23 723563	low
Cameroon	Douala	DLA	[237] 33424291	high
	Yaounde	YAO	[237] 22235652	high
Canada	AL - Calgary	YYC	(1) 403 2328078	high
	AL - Edmonton	YEG	(1) 780 4206487	high
	MN - Winnipeg	YWG	(1) 204 9473461	high
	QC - Montreal (note 17)	YUL	(1) 514 2875400	high
	NS - Halifax	YHZ	(1) 902 4554354	high
	OT - Hamilton (note 17)	YHM	(1) 905 5210743	high
	OT - Kitchener (note 17)	YKF	(1) 519 7492400	high
	OT - London (note 17)	YXU	(1) 519 6723090	high
	OT - Ottawa (note 17)	YOW	(1) 613 2366713	high
	OT - Windsor (note 17)	YQG	(1) 519 2548973	high
	ON - Toronto (note 17)	YYZ	(1) 416 2472946	high
	BC - Vancouver (note 17)	YVR	(1) 604 2703542	high
Cape Verde	Praia	RAI	[238] 2612023	high
Chile	CL; Local Access (note 3 and 12)	SCL	[56] 600 6003737	high
	Santiago	SCL	[56] (123)2 6973081	high
China	Beijing	NAY	[86] (0)10 65272277	high
	Shanghai	SHA	[86] (0)21 50315588	high
	Shenzhen	SZX	[86] (0)755 25538986	high
Colombia	Bogota	BOG	[57] (09)1 6224111	high
Congo	Brazzaville	BZV	[242] 810039	high
	Pointe Noire	PNR	[242] 947210	high
Costa Rica	San Jose	SJO	[506] 22574104	high
Croatia	HR; Local Access (note 13)	ZAG	[385] (0)1 6326600	high

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Cyprus	CY; Local Access (note 13)	NIC	[357] 22712121	low
Czech Republic	CZ; Local Access (note 5 & 13)	PRG	[420] 222101010	high
Denmark	DK; Local Access (note 13)	CPH	[45] 36442246	high
Dominican Republic	DO; Local Access (note 13)	SDQ	[1] 809 5339181	high
Ecuador	Guayaquil	GYE	[593] (0)4 2511000	high
	Manta	GYE	[593] 1800007482	high
	Quito	UIO	[593] (0)2 2900340	high
Egypt	Cairo	CAI	[20] (0)2 24560100	high
El Salvador	San Salvador	SAL	[503] 22603434	high
Eritrea	Asmara	ASM	[291] (0)1 127466	high
Estonia	Tallinn	TLL	[372] (82) 6410730	high
Finland	Helsinki	HEL	[358] (0)9 6802933	high
France	FR; Local Access (note 3)	PAR	[33] 0860376038	high
	Paris	PAR	[33] (0) 173004000	low
French Guiana	Cayenne	CAY	[594] (0)594358588	high
Gabon	Libreville	LBV	[241] 764033	low
Georgia (Note 15)	Tbilisi	TBS	[995] 32 486655	high
Germany	DE; Local Access (note 3)	FRA	[49] (0) 1801599999	high
	Frankfurt	FRA	[49] (0)6196 48512	high
Ghana	Accra	ACC	[233] 21 233643	high
Gibraltar	Gibraltar	GIB	[350] 51893	high
Greece (Note 5)	Athens	ATH	[30] 2103213137	high
	Heraklion	HER	[30] 2810324495	high
	Kavala	KVA	[30] 2510227545	high
	Patras	GPA	[30] 2610270074	high
	Rhodes Island	RHO	[30] 2241039875	high
	Thessaloniki	SKG	[30] 2310242043	high
Guadeloupe	Pointe A Pitre	PTP	[590] (0) 590213279	high
Guam	Guam	GUM	[1671] 4776871	high
Guatemala	Guatemala City	GUA	[502] 23674177	high
Guinea	Conakry	CKY	[224] 435547	low
Haiti	Port Au Prince	PAP	[509] 2237489	low
Honduras	San Pedro Sula	SAP	[504] 5579905	high
	Tegucigalpa	TGU	[504] 2356212	high

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Hong Kong	Hong Kong	HKG	[852] 25199040	high
Hungary	Budapest	BUD	[36] (06W)1 4298235	high
	Debrecen	DEB	[36] (06W)52 454444	low
	Gyor	QGY	[36] (06W)96 318644	high
	Pecs	QPJ	[36] (06W) 72222220	low
	Szeged	QZD	[36] (06W)62 424750	high
Iceland	Reykjavik	REK	[354] 5511666	high
India	Bangalore	MYQ	[91] (0)80 22267880	high
	Chennai (Madras)	SXV	[91] (0)44 42143601	high
	Delhi	QNF	[91] (0)11 41016407	high
	Mumbai (Bombay)	RTC	[91] (0)22 66490296	high
Indonesia	Denpasar Bali	DPS	[62] (0)361 766952	low
	Jakarta	JKT	[62] (0)21 75923960	high
Ireland	Cork	ORK	[353] (0)21 4278273	high
	Dublin	DUB	[353] (0)1 4750819	high
	Shannon	SNN	[353] (0)61 474503	high
Israel	IS; Local Access	TLV	[972] (0)3 9721922	high
Italy	IT; Local Access (Note 3)	MIL	[39] 848350003	high
	Milan	MIL	[39] 0238591181	high
Ivory Coast	Abidjan	ABJ	[225] 20328855	high
Jamaica	Kingston	KIN	[1] 876 9482589	high
Japan	Osaka	OSA	[81] (0)6 43960301	high
	Osaka Airport	KIX	[81] (0)724 567122	high
	Tokyo	HND	[81] (0)3 54986711	high
	Tokyo Narita Airport	NRT	[81] (0)476 327850	high
Jordan	JO; Local Access (note 13)	AMM	[962] 6 4618728	high
Kazakstan	Almaty	ALA	[7] (8)727 2503545	high
Kenya	Mombasa	MBA	[254] (0)41 222040	high
	Nairobi	NBO	[254] (0)20 2240333	high
Korea (South)	Pusan	PUS	[82] (0)51 4625408	high
	Seoul	SEL	[82] (0)2 7756647	high
Kuwait	Kuwait	KWI	[965] 2402130	high
Kyrgyzstan	Bishkek (Note 3 & 5)	FRU	[996] 889622	high
Lao People s Democratic Rep	Vientiane	VTE	[856] 21 240011	high
Latvia	Riga	RIX	[371] (8) 67242457	high
Lebanon	LB; Local Access (note 4 & 13)	BEY	[961] (0)1 655955	high

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Lithuania	Vilnius	VNO	[370] (8)52 734115	high
Luxembourg	Luxembourg	LUX	[352] 341501	high
Macedonia	Skopje	SKP	[389] (0)2 3134244	high
Madagascar	Antananarivo	TNR	[26120] 2263223	high
Malawi (note 4)	Blantyre	BLZ	[265] (0) 1822888	high
	Lilongwe	LLW	[265] (0) 1700888	high
Malaysia	Johor Bahru	JHB	[60] (0)7 2230953	high
	Johor Bahru	JHB	[60] (0)7 2229849	high
	Kota Kinabalu	BKI	[60] (0)88 256079	high
	Kuala Lumpur	KUL	[60] (0)3 62745407	high
	Kuching	KCH	[60] (0)82 230757	high
	Penang	PEN	[60] (0)4 2645188	high
Mali	Bamako	BKO	[223] 2225363	high
Malta	Malta	MLA	[356] 21241005	low
Martinique (note 4)	Fort De France	FDL	[596] (0) 596421111	high
Mauritania	Nouakchott	NKC	[222] 5254108	high
Mauritius	Mauritius	MRU	[230] 2032400	high
Mexico	Cancun	CUN	[52] (01)998 8841212	high
	Chihuahua	CUU	[52] (01)614 4300871	low
	Guadalajara	GDL	[52] (01)33 38270590	high
	Hermosillo	HMO	[52] (01)662 2185226	high
	Mazatlan	MZT	[52] (01)669 9135033	high
	Merida	MID	[52] (01)999 9204445	low
	Mexico City	MEX	[52] (01)55 21221100	high
	Monterrey	MTY	[52] (01)81 83403724	high
	Puebla	PBC	[52] (01)222 2378368	high
	Puerto Vallarta	PVR	[52] (01)322 2244867	high
	Queretaro	QRO	[52] (01)442 2150255	high
	San Jose Del Cabo	SJD	[52] (01)624 1423285	high
	Tijuana	TIJ	[52] (01)664 6211721	low
	Veracruz	VER	[52] (01)229 9357606	low
Moldova, Republic of	Kishinev Chisinau	KIV	[373] (8W)22 529990	high
Mongolia	Ulan Bator	ULN	[976] (0)11 310990	high
Montenegro	Podgorica	TGD	[382] (0)81 246822	high
Morocco (Note 4)	Casablanca	CAS	[212] (0)2 2889920	high
	Tangier	TNG	[212] (0)3 9330485	low
Mozambique	Maputo	MPM	[258] 21309345	high
Namibia	Windhoek	WDH	[264] (0)61 250800	high
Netherlands	Amsterdam	AMS	[31] (0)20 6826015	high

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	St Maarten	SXM	[599] (0)5 453172	high
New Zealand	Auckland	AKL	[64] (0)9 3792810	high
	Christchurch	CHC	[64] (0)3 3580514	high
	Hamilton	HLZ	[64] (0)7 8397901	high
	Wellington	WLG	[64] (0)4 4998312	high
Nicaragua	Managua	MGA	[505] (0) 2669786	high
Niger	Niamey	NIM	[227] 20732780	high
Nigeria	Lagos	LOS	[234] (0)1 2647778	high
Northern Mariana Islands	Saipan	SPN	[1670] 2354137	high
Norway	NO; Local Access (note 13)	OSL	[47] 23358300	low
Oman	Muscat	MCT	[968] 24706844	high
Pakistan	Islamabad; National Call Only	ISB	[92] (0)51 2828898	high
	Islamabad; Local Call Only (fixed rate)	ISB	[92] (0)51 13174829	high
	Karachi; Local Call Only (fixed rate)	KHI	[92] (0)21 13174829	high
	Karachi; National Call Only	KHI	[92] (0)21 5672141	high
	Lahore; Local Call Only (fixed rate)	LHE	[92] (0)42 13174829	high
	Lahore; National Call Only	LHE	[92] (0)42 6310961	high
	Peshawar; National Call Only	PEW	[92] (0)91 5285343	low
	Peshawar; Local Call Only (fixed rate)	PEW	[92] (0)91 13174829	low
Panama	Panama City	PTY	[507] 2631611	high
Paraguay	Asuncion	ASU	[595] (0)21 450169	high
Peru	Lima	LIM	[51] (0)1 4211560	high
Philippines	Manila	MNL	[63] (0)2 8434977	high
Poland	Warsaw (note 4)	WAW	[48] (01033)22 5754900	high
Portugal	Faro	FAO	[351] 289817034	high
	Funchal Madeira Islands	FNC	[351] 291223398	high
	Lisbon	LIS	[351] 214172935	high
	Porto	OPO	[351] 228300072	high
Puerto Rico	San Juan	SJU	[1] 7877257331	high
Reunion	St Denis	RUN	[262] (0) 262280216	high
Romania	Bucharest	BUH	[40] (0)21 3038123	high
Russian Federation	Ekaterinburg	SVX	[7] (8W)343 3787001	low
	Irkutsk	IKT	[7] (8W)3952 211077	high
	Khabarovsk	KHV	[7] (8W)4212 783304	low
	Krasnodar	KRR	[7] (8W)861 2149914	high
	Moscow Airport Seremetievo	SVO	[7] (8W)495 7452140	low
	Nizhny Novgorod	GOJ	[7] (8W)831 2759588	high

notes:

- 1) the maximum speed supported at X.28 low speed/high speed access points is 14.4K/28.8K respectively. The PTT infrastructure may restrict access to lower speeds.
- 2)
- 3) the number cannot be accessed from outside the particular country.
- 4) the full number starting with "0" is called for both local and national calls.
- 5) the full number is called for both local and national calls.
- 6) national calls in Bolivia require the operator prefix for Entel-Datacom, AES, Cotas of 010, 011 and 012 respectively.
- 7)
- 8)
- 9) in Brazil a number of carriers can be used to support the call: 12 = CTBC telecom, 14 = Brasil Telecom, 15 = Telefonica, 21 = Embratel, 23 = Intelig, 25 = GVT, 31 = Telemar.
- 10)
- 11)
- 12) the number cannot be used in the capital's city limits.
- 13) only one PSTN/ISDN charge band applies across the whole country.
- 14)
- 15) In Georgia national calls are made by dropping "32" and adding "822" to the local number.
- 16)
- 17) In Canada and the USA a number of the cities have changed to 10 digit dialling for the local number.

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The list of available locations is subject to change as warranted by regulatory developments.

country	city name	code	telephone number	high speed status (note 1)
	Novosibirsk	OVB	[7] (8W)383 2277039	low
	Petropavlovsk	PKC	[7] (8W)4152 110600	high
	Rostov	ROV	[7] (8W)863 2688022	high
	Samara	KUF	[7] (8W)846 2696092	high
	St Petersburg	LED	[7] (8W)812 3321199	high
	Tyumen	TJM	[7] (8W)3452 798799	high
	Vladivostok	VVO	[7] (8W)4232 491090	low
	Yuzhno Sakhalinsk	UUS	[7] (8W)4242 788997	low
Rwanda	Kigali	KGL	[250] 578781	high
Saudi Arabia	Dhahran	DHA	[966] (0)3 8642201	high
	Jeddah	JED	[966] (0)2 6449322	high
	Jeddah Airport	JED	[966] (0)2 6853141	high
	Riyadh	RUH	[966] (0)1 4771361	high
Senegal	Dakar	DKR	[221] 338236293	high
Serbia	Belgrade	BEG	[381] (0)11 3115255	high
Seychelles	Mahe Island	SEZ	[248] 323588	high
Sierra Leone	Freetown	FNA	[232] 22 228850	high
	Freetown	FNA	[232] 22 293520	high
Singapore	SG; Local Access (note 13)	SIN	[65] 65454734	high
Slovakia	Bratislava	BTS	[421] (0)2 55565773	high
	Kosice	KSC	[421] (0)55 6230440	low
	Zilina	ILZ	[421] (0)41 5643306	low
Slovenia	SI; Local Access (note 13)	LJU	[386] (0)1 4378120	high
South Africa	Johannesburg (note 4)	JNB	[27] (0)11 8030182	high
Spain	ES; Local Access (note 4)	MAD	[34] 901900545	high
Sri Lanka	Colombo	CMB	[94] (0)11 2343731	high
Sweden	SW; Local Access (note 4 & 13)	STO	[46] (0)8206365	high
Switzerland	CH; Local Access (note 3)	GVA	[41] 0844 378269	high
Taiwan	Kaohsiung	KHH	[886] (0)7 3234977	high
	Taichung	TXG	[886] (0)4 23054257	high
	Taipei	TPE	[886] (0)2 23560786	high
	Taipei Airport	TSA	[886] (0)3 3931211	high
Tanzania, United Republic of	Arusha	ARK	[255] (0)27 2544121	high
	Dar Es Salaam	DAR	[255] (0)22 2120072	high
Thailand	Bangkok	BKK	[66] (0) 22370373	high
Togo	Lome	LFW	[228] 2211494	high
Turkey	Ankara	ANK	[90] (0)312 4688042	high
	Antalya	AYT	[90] (0)242 3303540	high

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country	city name	code	telephone number	high speed status (note 1)
	Istanbul	IST	[90] (0)212 2346100	high
	Izmir	IZM	[90] (0)232 4462034	high
Uganda	Kampala	KLA	[256] (0)41 4343775	high
Ukraine	Kiev	IEV	[380] (8W0)44 2356723	high
	Lvov	LWO	[380] (8W0)322 952828	low
	Odessa	ODS	[380] (8W0)48 2378780	high
United Arab Emirates	Dubai	DXB	[971] 5008408	high
United Kingdom	UK; Local Access (note 3)	QQA	[44] (0) 8450900090	high
United States	US; East coast (note 3)	JRE	[1] 8776979896	high
	US; West coast (note 3)	LAX	[1] 8008470862	high
Uruguay	Montevideo	MVD	[598] (0)2 9026247	high
Uzbekistan	Tashkent	TAS	[998] (8)71 1404406	low
Venezuela	Barquisimeto	BRM	[58] (0)251 2549322	high
	Caracas	CCS	[58] (0)212 2374633	high
	Maracaibo	MAR	[58] (0)261 7928711	high
	Porlamar	PMV	[58] (0)295 2624311	low
	Puerto La Cruz	QUC	[58] (0)281 2670133	high
	Valencia	VLN	[58] (0)241 8257944	high
Virgin Islands, U.S	St Croix Island	STX	[1] 340 7191060	low
	St Thomas Is	STT	[1] 340 7142579	low
Zambia	Lusaka	LUN	[260] (0)1 228357	high
	Ndola	NLA	[260] (0)2 620950	high
Zimbabwe	Bulawayo	BUQ	[263] (0)9 883099	high
	Harare	HRE	[263] (0)4 759896	high

totals

total countries	144
total access points	289
local call countries	20
high speed access points	251