



## Maximize voice user experience with Microsoft Teams collaboration hub

### Getting more from Direct Routing for Microsoft Teams

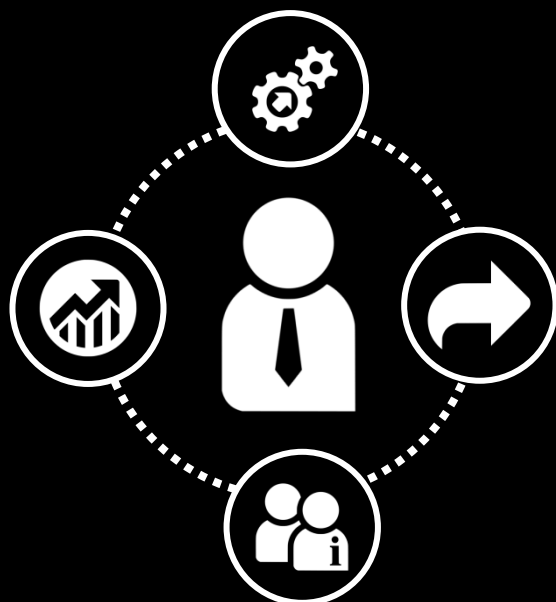
If you have chosen Microsoft Teams as your hub for teamwork, you are just one step away from bringing the best user experience possible to your end-users and administrators.

### Phone Management services

- **Global delivery of endpoints** - entry level to feature-rich, high-end executive business phones
- **Change Management** made simple – edit (change name) and/or reconfigure a device (assign device configuration profile) with Business Together with Microsoft self-care
- **Release Management** as and when you need it
  - ✓ Periodic assessment of active firmware and scope validation
  - ✓ Software Updates - Scheduling and coordination at least twice a year
  - ✓ Per phone, per site or the entire global estate
- **Incident Management**
  - ✓ 24/7 global support to troubleshoot configuration issues impacting customers to make calls, transfer or hold

### How does it work?

1. Orange creates a Teams account in our self-care portal
2. You register the device in your O365 tenant
3. Orange updates the device with a naming convention – per site/location
4. Ready to manage device (firmware upgrade and configuration profile assignment)



# Single provider for both local and global needs

Standardization of your voice solution. Simple and quickly executed.



Contact us for an extensive offer of Orange supported Teams devices certified by Microsoft

Personal Workspace



**Audiocodes C470HD**  
Manager, Executive



**Audiocodes C455HD**  
Manager, Executive



**Audiocodes C455HD with Expansion**  
Manager, Executive



**Poly CCX 400**  
Entry-Level Phone



**Poly CCX 500**  
Office, Knowledge Worker



**Poly CCX 600**  
Manager, Executive



**Yealink MP52**  
Entry-Level Phone



**Yealink MP56**  
Office, Knowledge Worker

Shared Spaces



**Poly Trio C60**  
Medium Conference Room



**Audiocodes C435**  
Entry-level Common area

We'll customize your solution around your company identity, your business objectives and your users' preferences. You won't just have Microsoft Teams; you'll have your personal Microsoft Teams.

## Consistently amongst the top Microsoft Partners of the Year

"Orange has demonstrated skill, commitment and compassion in a truly unusual year."

Gaviella Schuster  
Corporate Vice President, Microsoft

Finalist  
**Microsoft Partner**

2020 Partner of the Year  
Calling and Meetings for Microsoft  
Teams Award

Finalist  
**Microsoft Partner**

2021 Partner of the Year  
Meetings, Calling & Devices for  
Microsoft Teams Award



**Business**

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